



## Application to join Fisher & Paykel ISP Program

Fisher & Paykel Appliances Inc is pleased to invite you to subscribe to its Independent Service Provider (ISP) program for 12 months. This program will allow you as an Appliance Servicer to purchase genuine Fisher & Paykel parts & accessories at a 12.5% discount off the MSRP price. Additionally you will be able to view online the full library of Fisher & Paykel service literature. This subscription service will be available to you on Cool Blue World, the Fisher Paykel Service website.

Once the above application is received and the annual subscription charge of \$129.95 is accepted and processed, the applicant will receive via email an account number. This number will enable you to immediately order parts with discount from our Customer Care Centre provided you supply a valid Credit Card at the time of ordering. Provided the email address on the application is fully verified you will then receive a login and password to the Cool Blue World website. Parts ordered will not be charged sales tax. Applications to join the Independent Service Program will only be accepted with a valid W-9 and resale certificate.

### Terms & Conditions

- All parts ordered and shipped will be charged against the credit card listed on this application.
- Parts will not ship if Credit Card details are declined.
- All parts ordered will be shipped to the shipping address on this application.
- All part enquires must be made via the email address [parts@fisherpaykel.com](mailto:parts@fisherpaykel.com) or by calling the Customer Care toll free number 888-936-7872
- All parts are to be ordered on the Parts Search section of the Cool Blue World when available. If Parts Search is unavailable, applicants

- with an account number and valid Credit Card may order through the Customer Care Centre.
- All parts are guaranteed against manufacturing defects for 1 year from date of purchase.
  - Returns of electrical parts will not be allowed unless defective or at the discretion and prior written consent of Fisher & Paykel.
  - All returned parts will be charged a 15% restocking fee.
  - Applicants understand that by providing the credit cards details below with a valid signature they are authorizing all applicable charges to be applied to that credit card including freight, subscriptions and restocking fees.
  - All valid orders will be processed and shipped UPS ground service if the order is received by 2pm PST. All orders requiring alternative arrangements will have additional shipping charges, shown at the time of ordering.
  - Applicants understand that they are solely responsible for all product repairs and installations of Fisher & Paykel products and Fisher & Paykel accepts no liability for any work performed or statements made by the applicant to customers
  - Fisher & Paykel reserves the right to change any prices of parts at any time with written notice to the applicant. All prices shown on the website in the parts ordering tool or given by phone are valid and current at the time of ordering. All supersession's to parts or any obsolescence will be shown in the parts ordering tool.
  - Fisher & Paykel reserves the right to change the discount applied to parts at any time with written notice to the applicant.
  - All information shown in the Technical Publications Section of Cool Blue World is valid and current at the time of viewing. However it may be subject to change without notice.
  - It is the responsibility of the applicant to regularly check the Technical publications section for changes to service procedures, instructions and service bulletins.
  - Any changes to the applicant's details as recorded on this form will need to be advised by email through the 'Contact Us' link on Cool Blue World.
  - Any incorrect or false information provided on this application or subsequent to this application may result in immediate termination of access to Cool Blue World and/or shipping/ordering of parts.

- The applicant understands that information provided to you on Cool Blue World including technical literature is copyright to Fisher & Paykel and therefore not available for resale.
- Applicant understands that as soon as the application is processed they will be charged \$129.95 to the credit card given immediately and this will then allow them access to the service detailed for 12 months from the date of the payment.
- Applicants understand that they cannot describe them selves as an Authorized Fisher & Paykel Service Center, or in any way hold them selves out to undertake authorized Fisher & Paykel servicing, and cannot use any signs, logos, or brand names owned or controlled by Fisher & Paykel.
- Fisher & Paykel reserves the right to cancel the account at anytime.
- Applicants understand that any breach of the above terms and conditions will result in immediate closure of the account.

**All Fields below must be correctly filled in order for application to be processed**

Service Company Details					
Company Name					
Contact Person					
Contact Email					
Contact Phone		Contact Fax			
Street Address					
City		State		Zip Code	
Copies of Following Documentation Req'd for Tax Exemption					
Current W-9 Form Attached (please tick)					
Current Resale Certificate Attached (please tick)					

Credit Card Information					
Card Holder Name					
Credit Card Type (Visa or MasterCard only)	MasterCard		Visa		
Credit Card Number					
Expiration Date		Card CSC Number			
Billing Address					
City		State		Zip Code	
Shipping Information if Different from Billing Information					
Street Address					
City		State		Zip Code	

Credit Card Holder Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Application and documents to be **emailed to**  
or **faxed to**

[ISP@fisherpaykel.com](mailto:ISP@fisherpaykel.com)  
**949 790 8917**

For Office Use Only	
Date Received	
Date Effective	
Account Number	