SAFETY AND WARNINGS

WARNING!

Electrical Shock Hazard
Before installing the dishwasher, remove the house fuse or open the circuit breaker. If permanently connecting the dishwasher, be sure the power is isolated and the dishwasher unplugged.

GROUNDING INSTRUCTIONS
This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances. WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly grounded.

If the dishwasher is installed as a permanently connected appliance:
GROUNDING INSTRUCTIONS - This appliance must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance. Do not modify the power supply plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. Do not use an extension cord, adapter plug or multiple outlet box. Failure to follow this advice may result in electrical shock or death.

WARNING!

Cut Hazard
Take care - panel edges are sharp. Failure to use caution could result in injury or cuts.

IMPORTANT SAFETY INSTRUCTIONS

- Installation of this dishwasher requires basic mechanical and electrical skills.
- Be sure to leave these instructions with the Customer.
- Installation must comply with your local building, electricity, and plumbing regulations.
- At the completion of the dishwasher installation, the Installer must perform the Final Checklist.
- Remove all packaging materials supplied with the dishwasher.
- This dishwasher is manufactured for indoor use only.
- Ensure all water connections are turned OFF. It is the responsibility of the plumber and electrician to ensure that each installation complies with all Codes and Regulations.
- The dishwasher MUST be installed to allow for future removal from the enclosure if service is required.
- The switched power outlet must be outside the dishwasher cavity, so that it is accessible after installation.
- Care should be taken when the appliance is installed or removed to reduce the likelihood of damage to the power supply cord and hoses.
- If the dishwasher is to be relocated from one installation to another it must be kept upright to avoid damage from water spillage.
- Make sure only new hoses are used for connection (supplied with the dishwasher). Old hoses should not be reused.
- Failure to install the dishwasher correctly could invalidate any warranty or liability claims.
- If the product is installed in a motor vehicle, boat or similar mobile facility, you must bring the vehicle, boat or mobile facility containing the product to the service shop at your expense or pay the service technician's travel to the location of the product.
- This dishdrawer is intended for connection to the hot-water supply.

IMPORTANT!
SAVE THESE INSTRUCTIONS

The models shown in this installation guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website www.fisherpaykel.com or contact your local Fisher & Paykel dealer.
If the Drain hoses supplied are not long enough to reach your services, you must use a Drain Hose Extension Kit P/N 525798 which will extend the drain hoses by 11' 10" (3.6m).

The kit is available from the nearest Fisher & Paykel Authorized Service Center, or Toll free 1.888.936.7872 or www.fisherpaykel.com
OPTIONALLY HARD WIRING PRIOR TO INSTALLATION

3-A REMOVE THE LOWER DRAWER

To prevent kinked hoses
Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.

1 Press the release tabs in on either side and push back to release drawer from runners. Lift drawer off runners.

2 Sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.

3 Carefully pull out the electronics module and rest on the chassis base out of the way.

4 With a flat-bladed screwdriver, push in the clips and slide out the access cover.

5 Unscrew the electronics module cover.

6 With a screwdriver, unclip the plastic harness cover and hinge open.

7 Unscrew the Live, Neutral and Earth wires as shown.

8 Unscrew the three screws on the base as shown and remove the cord from the product.

3-B REMOVE THE ACCESS COVER & REMOVE POWER

1 With a flat-bladed screwdriver, push in the clips and slide out the access cover.

2 Unscrew the electronics module cover.

3 Carefully pull out the electronics module and rest on the chassis base out of the way.

4 With a screwdriver, unclip the plastic harness cover and hinge open.

5 Slide the terminal block cover sideways to unlock and hinge open to access the terminal block.

6 Unscrew the Live, Neutral and Earth wires as shown.

7 Unscrew the three screws on the base as shown and remove the cord from the product.
**OPTIONALLY HARD WIRING PRIOR TO INSTALLATION**

### 3- C TERMINATE MAINS WIRING AS SHOWN AND REPLACE MODULE AND COVERS

**IMPORTANT!**
Ensure the mains wires are routed UNDERNEATH all other harness wiring from the electronics module.

- Fit a suitable cable clamp for the conduit through the metal knockout.
- Ensure wiring is routed through or under housing ribs.
- Screw down the Live, Neutral and Earth wires correctly.
- Push the plastic harness cover back over. It should clip back into place.
- Fold down and slide back the terminal block cover.
- Refit the electronics module back into position, being careful of wiring.
- Slide the access cover back, ensuring the 2 clips shown are fully locked in place.

**NOTE:** Use copper conductors only.

### 3- D REFIT THE DRAWER ONTO THE RUNNERS & CLOSE

- Lift or rotate counter-clockwise the drawer back onto the drawer runners on either side.
- Pull the release tabs forward on both sides 4" (100 mm). Ensure the tabs are fully pulled forward and click into place.

Before refitting the drawer, ensure the hoses are not twisted and the latches at the rear of each drawer runner are facing forward.
### PRODUCT DIMENSIONS

<table>
<thead>
<tr>
<th>Dimension</th>
<th>DD24DA</th>
<th>DD24DCT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A</strong> Overall height of product¹</td>
<td>32 5/16 - 34 5/8&quot; (820-880)²</td>
<td>34 - 36 3/8&quot; (864-924)²</td>
</tr>
<tr>
<td><strong>B</strong> Overall width of product</td>
<td>23 9/16&quot; (599)</td>
<td>23 9/16&quot; (599)</td>
</tr>
<tr>
<td><strong>C</strong> Overall depth of product</td>
<td>22 9/16&quot; (573)</td>
<td>22 9/16&quot; (573)</td>
</tr>
<tr>
<td><strong>D</strong> Depth of chassis (to back of front drawer panel)</td>
<td>21 3/4&quot; (553)</td>
<td>21 3/4&quot; (553)</td>
</tr>
<tr>
<td><strong>E</strong> Depth of drawer front panel</td>
<td>13/16&quot; (20)</td>
<td>13/16&quot; (20)</td>
</tr>
<tr>
<td><strong>F</strong> Height of chassis¹</td>
<td>31 15/16&quot; (811)</td>
<td>33 11/16&quot; (855)</td>
</tr>
<tr>
<td><strong>G</strong> Height of drawer front panels</td>
<td>29 3/4&quot; (756)</td>
<td>29 3/4&quot; (756)</td>
</tr>
<tr>
<td><strong>H</strong> Height of upper drawer front panel</td>
<td>15 1/2&quot; (393)</td>
<td>17 3/16&quot; (437)</td>
</tr>
<tr>
<td><strong>I</strong> Height of lower drawer front panel</td>
<td>14&quot; (356)</td>
<td>12 1/4&quot; (312)</td>
</tr>
<tr>
<td><strong>J</strong> Height from top of drawer front panel to top of chassis</td>
<td>5/16&quot; (8)</td>
<td>5/16&quot; (8)</td>
</tr>
<tr>
<td><strong>K</strong> Ventilation gap between drawer front panels</td>
<td>1/4&quot; (7)</td>
<td>1/4&quot; (7)</td>
</tr>
<tr>
<td><strong>L</strong> Height of toekick (customisable)</td>
<td>2 13/16 - 5&quot; (72-127)</td>
<td>2 13/16 - 5&quot; (72-127)</td>
</tr>
<tr>
<td><strong>M</strong> Depth from front of drawer panel to front of toekick (adjustable)²</td>
<td>1 1/2 - 4&quot; (38-102)</td>
<td>1 1/2 - 4&quot; (38-102)</td>
</tr>
<tr>
<td><strong>N</strong> Height of leveling feet (adjustable)</td>
<td>3/8 - 2 11/16&quot; (9-69)²</td>
<td>3/8 - 2 11/16&quot; (9-69)²</td>
</tr>
<tr>
<td><strong>O</strong> Maximum extension of drawer</td>
<td>21 9/16&quot; (547)</td>
<td>21 9/16&quot; (547)</td>
</tr>
</tbody>
</table>

¹ includes 1/16" (2mm) high bracket slots  
² depending on adjustment of leveling feet 
³ adjustable to match toekick recess on adjoining cabinetry
### CABINETRY DIMENSIONS

<table>
<thead>
<tr>
<th>Dimension</th>
<th>DD24DA</th>
<th>DD24DCT</th>
</tr>
</thead>
<tbody>
<tr>
<td>(P) Inside height of cavity*</td>
<td>min. 32 5/16&quot; (820)</td>
<td>min. 34&quot; (864)</td>
</tr>
<tr>
<td>(Q) Inside width of cavity</td>
<td>23 5/8&quot; (600)</td>
<td>23 5/8&quot; (600)</td>
</tr>
<tr>
<td>(R) Inside depth of cavity</td>
<td>min. 22 1/16&quot; (560)</td>
<td>min. 22 1/16&quot; (560)</td>
</tr>
<tr>
<td>(S) Recommended height of adjacent cabinet space</td>
<td>30&quot; (762)</td>
<td>30&quot; (762)</td>
</tr>
<tr>
<td>(T) Height of toekick space*</td>
<td>2 3/8 - 4 3/4&quot; (60-120)</td>
<td>3 15/16&quot; - 6 5/16&quot; (100-160)</td>
</tr>
</tbody>
</table>

* depending on adjustment of leveling feet
CAVITY PREPARATION

IMPORTANT!
The power outlet must be located in a cabinet adjacent to the dishwasher cavity. 110-120 VAC max. 15 A

Water Connection
Recommended HOT (Maximum 140°F/60°C).
Supplied hose to suit 3/8" (9 mm) male compression fitting.

Water Pressure
Water softener models
Max. 1 MPa (145 psi)
Min. 0.1 MPa (14.5 psi)
Models without water softener
Max. 1 MPa (145 psi)
Min. 0.03 MPa (4.3 psi)

Kosher requirements
Drains will need to be separated to satisfy kosher requirements. We suggest you confirm acceptability with your local rabbi in respect to kosher installations.

Water Protection Tape must be applied.

Services hole
Can be located either side of dishwasher, preferably at the bottom of the cavity, as shown. If adequate clearance, services hole can be made higher to clear toekick space. If hole is higher, ensure drain hose(s) are routed straight into the waste connection.

- If the hole is through wood, make sure its edges are smooth and rounded.
- If the hole is through metal, ensure you fit the supplied Edge Protector to prevent damage to the power cord.

These marks indicate formed bracket screw locations, if securing by drawer removal.

If there is no side partition, you can construct timber bracing as something to secure into.
MAXIMUM DISTANCE OF HOSES & CORD FROM CHASSIS EDGE

**LEFT HAND SIDE**
- Drain hoses - 78 1/2” (2000 mm)
- Inlet hose - 64 3/4” (1650 mm)
- Power cord (excl.plug) - 29 1/2” (750 mm)

**RIGHT HAND SIDE**
- Drain hoses - 70 1/2” (1800 mm)
- Inlet hose - 49” (1250 mm)
- Power cord (excl.plug) - 27 1/2” (700 mm)
NOW CHOOSE WHICH INSTALLATION METHOD (A) OR (B) IS MORE SUITABLE FOR YOUR CABINETRY...

8 RECOMMENDED METHOD (A) - SECURE WITHOUT DRAWER REMOVAL (FRAMELESS CABINETRY ONLY)

ATTACH SIDE MOUNTING BRACKETS
Clip all four side mounting brackets into their slots using a flat-bladed screwdriver. Ensure they’re securely fitted before sliding product into cavity.

The mounting slots are in pairs, one on each side diagonally across the product. A bracket must match A slot and B bracket must match B slot.

PULL THROUGH HOSES & PUSH INTO THE CAVITY
Initially level the product

You can raise or lower the product by twisting the feet. Then take care when pushing the product into the cavity that you do not bend the feet.

As you push product in, pull through hoses and cord, ensuring they don’t get kinked or twisted.
**SECURE TO THE CABINETRY ON THE SIDES**

1. Open the drawer halfway. Using a flat bladed screwdriver, prise the gray rubber plug out of the trim moulding.

2. Replace the gray rubber plug back into the trim moulding and ensure the trim seal is facing forward.

3. Repeat for all four brackets.

**OPTIONALLY SECURE TO THE CABINETRY ABOVE**

- The top mounting brackets will only bend upwards a maximum of 3/8” (10 mm).

**FIT THE SUPPLIED TOEKICK PANEL**

- Where the toekick meets the bottom of the tub is the cut-off point.
- Lay the toekick face down on a chopping board or similar.
- Turn the toekick over and score along the same line.
- Smooth the edge with a file. Be careful of sharp edges.
- Snap off the two end tabs.

**IMPORTANT!**

- Do not overtighten screw.
ALTERNATIVE METHOD (B) - SECURE BY DRAWER REMOVAL

9 - B  PULL THROUGH HOSES & PUSH INTO THE CAVITY

- Initially level the product
- As you push product in, pull through hoses and cord, ensuring they don’t get kinked or twisted.
- To prevent kinked hoses
  - Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.

10 - B  REMOVE THE LOWER DRAWER

- Press the release tabs in on either side and push back to release drawer from runners. Lift drawer off runners.
- Rotate the drawer clockwise (max. 90°) and rest on side.
**SECURE TO THE CABINETRY ON THE SIDES**

For further adjustment, using the most appropriate length Hexagonal socket supplied, fully extend leveling feet up to required distance by hand.

Secure using two pairs of formed brackets (use 5/8” (16 mm) screws). Repeat on the other side of the chassis.

Ensure product is level and aligning with cabinetry.

**OPTIONALLY SECURE TO THE CABINETRY ABOVE**

The top mounting brackets will only bend upwards a maximum of 3/8” (10 mm).

**REFIT THE DRAWER ONTO THE RUNNERS**

Before refitting the drawer, ensure the hoses are not twisted and the latches at the rear of each drawer runner are facing forward.

Lift or rotate counter-clockwise the drawer back onto the drawer runners on either side.

Pull the release tabs forward on both sides 4” (100 mm). Ensure the tabs are fully pulled forward and click into place.
1. Where the toekick meets the bottom of the tub is the cut-off point.

2. Mark this point on the toekick with a pencil.

3. Lay the toekick face down on a chopping board or similar.

4. Score along the marked cutoff line with a knife.

5. Turn the toekick over and score along the same line.

6. Gently snap off the excess.

7. Smooth the edges with a file. Be careful of sharp edges.

8. Snap off the two end tabs.

9. Slide the toekick onto the mounting rails either side and screw the toekick onto the bottom of tub on either side.

IMPORTANT!
Do not overtighten screw.
THREE DIFFERENT PLUMBING AND DRAINAGE OPTIONS. CHOOSE WHICH IS MORE SUITABLE.

DRAINAGE OPTION 1
Dishwasher and Ø 1 1/2” (38 mm) Standpipe

- Screw Drain hose support to back wall at correct height
- If space is limited for fixing, push hose through drain hose support to required height

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.
IMPORTANT!
We recommend the use of a commercially available Dual (Double) Air Gap/Break Kit.

This provides totally separate draining for each drawer and eliminates possible “cross draining” problems.

DRAINAGE OPTION 2
Dishwasher using Dual Air Gap/Break with Drain Hose Joiner

1. Secure both drain hoses to a Dual Air Gap/Break

2. Min. R 8” (200 mm)

37 3/8” (950 mm)
Max. height to top of Air Break (countertop or wall mounted)

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.
DRAINAGE OPTION 3
Dishwasher using drain hose joiner onto sink trap/waste tee

1. Screw Drain hose support to back wall at correct height.
2. If space is limited for fixing, push hose through drain hose support to required height.
3. Supplied drain hose joiner to suit Ø 3/4" (19 mm) waste tee.

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.

Ensure drain hose is routed straight to joiner. Remove excess drain hose material if necessary. Do not shorten the inlet hose.

min. 19 11/16" (500 mm)

max. 4 3/4 po (120 mm)

29 1/2" - 34 3/4" (750-883 mm)

Supplied drain hose joiner to suit Ø 3/4" (19 mm) waste tee
17

Ensure the supplied rubber washer is fitted inside the coupling.

Tighten coupling with spanner.

No leaks!

180°

TROUBLESHOOTING

- Excessive water remaining above the filter plate, after the rinse cycle. (This is displayed as an A3 fault)
  Check for a kinked drain hose, blocked waste connection, highloop not properly installed, drain hose not routed correctly or spray arms not in place.

- No water supply. (This is displayed as an A1 fault)
  Check water is connected and turned on.

- The dishwasher is beeping continuously
  There is a fault. See section ‘If there is a fault’ in the User guide for further information and instructions.

- No program indicator lights up when the drawer is opened
  Ensure power is connected and is switched on. If it is and still no indicator lights up, see the ‘Preference options’ section of the ‘Quick start guide’. An option called ‘Open drawer auto power-on’ may need to be turned on.

- Water around water supply and drainage connections
  Check connections, existing plumbing and hoses for leaks. Check rubber washer and hose clamp are correctly fitted.

- If product is tipping
  Ensure the product is secured to the cabinetry.

- If front panels are misaligned
  Check and relevel product. Check the cabinetry is square. For Integrated models, check and adjust front panel alignment if necessary.

- Drawer doesn’t close properly
  Ensure nothing is obstructing the drawer from closing properly eg hoses or drawer latches.

- If a problem occurs, consult the ‘Troubleshooting’ section of the User guide.

- If after checking these points you still need assistance, please refer to the Service & Warranty book for warranty details and your nearest Authorized Service Center, or contact us through our website, listed below.

SWITCH PRODUCT ON
TO BE COMPLETED BY THE INSTALLER

☐ Check all parts are installed.

☐ Ensure that all panels and parts thereof are secure and final electrical tests have been conducted in accordance with local electrical regulations.

☐ Ensure product is level, securely fastened to the cabinetry and opens and closes freely. The drawers must be free to fully close with no resistance from the cabinetry.

☐ Ensure inlet hose to water supply has supplied rubber washer fitted, and that it’s tightened a further half turn after seal contact.

☐ Ensure any knockouts or plugs in drain connection have been drilled out and drain connection has been made.

☐ The drain hose joiner must not support the weight of excess hose material. Keep drain hose as fully extended as possible to prevent sagging. Any excess length of drain hose should be kept on the dishwasher side of the highloop.

☐ If connecting the drain hose to the sink trap, ensure the Highloop is a minimum 150 mm higher than the drain hose joiner.

☐ Ensure any packaging or tape securing the racks is removed from the drawers.

☐ Water softener models only: adjust the water softener setting from the default setting to suit the water hardness of the area. See the Quick start guide and section ‘Water softener’ in the User guide.

☐ Turn on the power and water supplies, then open the drawers. You should hear a beep and see a program indicator light up on the internal control panel.

☐ Check the spray arms are in place, mounted correctly and free to rotate, by physically rotating by hand.

☐ Add three cups of water into the drawer. Press until the indicator of the ‘Rinse’ program lights up. Close the drawer and press to start the program. Repeat for the other drawer.

☐ After the Rinse program has finished, ensure the dishwasher has run and drained correctly.

☐ Check the water supply has correctly shut off and drainage connection for leakage.

Complete and keep for safe reference:

Model

Serial No.

Purchase Date

Purchaser

Dealer Address

Installer’s Name

Installer’s Signature

Installation Company

Installation Date

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