FISHER & PAYKEL

DOUBLE DISHDRAWER™ DISHWASHER

DD24DI, DD24DTI & DD24DHTI models

INSTALLATION GUIDE
US CA

591386B 05.19
SAFETY AND WARNINGS

WARNING!

Electrical Shock Hazard
Before installing the dishwasher, remove the house fuse or open the circuit breaker. If permanently connecting the dishwasher, be sure the power is isolated and the dishwasher unplugged.

GROUNDING INSTRUCTIONS
This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances. WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly grounded.

If the dishwasher is installed as a permanently connected appliance:
GROUNDING INSTRUCTIONS - This appliance must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.
Do not modify the power supply plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.
Do not use an extension cord, adapter plug or multiple outlet box. Failure to follow this advice may result in electrical shock or death.

WARNING!

Fitting integrated front panels requires access to electrical service areas. This work must be performed and certified by a qualified electrical service technician.

Electrical Shock Hazard
WARNING: To reduce the risk of electrical shock, fire, or injury to persons, the installer must ensure that the dishwasher is completely enclosed at the time of installation. Before fitting the front panels and connecting the ‘knock to pause’ module (if necessary), the installer must ensure that the dishwasher is disconnected from the power supply. After installing the front panels, the installer must ensure that the following components are electrically grounded: the panel bracket and any custom metal component (eg handle) that extends past the rubber seal. Failure to follow these warnings may result in electrical shock, injury or fire.

WARNING!

Cut Hazard
Take care - panel edges are sharp. Failure to use caution could result in injury or cuts.

IMPORTANT SAFETY INSTRUCTIONS

• Installation of this dishwasher requires basic mechanical and electrical skills.
• Be sure to leave these instructions with the Customer.
• Installation must comply with your local building, electricity, and plumbing regulations.
• At the completion of the dishwasher installation, the Installer must perform the Final Checklist.
• Remove all packaging materials supplied with the dishwasher.
• This dishwasher is manufactured for indoor use only.
• Ensure all water connections are turned OFF. It is the responsibility of the plumber and electrician to ensure that each installation complies with all Codes and Regulations.
• The dishwasher MUST be installed to allow for future removal from the enclosure if service is required.
• The switched power outlet must be outside the dishwasher cavity, so that it is accessible after installation.
• Care should be taken when the appliance is installed or removed to reduce the likelihood of damage to the power supply cord and hoses.
• If the dishwasher is to be relocated from one installation to another it must be kept upright to avoid damage from water spillage.
• Make sure only new hoses are used for connection (supplied with the dishwasher). Old hoses should not be reused.
• Failure to install the dishwasher correctly could invalidate any warranty or liability claims.
• If the product is installed in a motor vehicle, boat or similar mobile facility, you must bring the vehicle, boat or mobile facility containing the product to the service shop at your expense or pay the service technician’s travel to the location of the product.
• This dishdrawer is intended for connection to the hot-water supply. Failure to install the dishwasher correctly could invalidate any warranty or liability claims.

• Ensure the product is not plugged in when fitting custom panels.
• Installation of custom panels requires basic mechanical and electrical skills.
• Installation must comply with your local building and electricity regulations.
• Failure to install the custom panels correctly could invalidate any warranty or liability claims.

IMPORTANT!
SAVE THESE INSTRUCTIONS

The models shown in this installation guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website www.fisherpaykel.com or contact your local Fisher & Paykel dealer.
If the Drain hoses supplied are not long enough to reach your services, you must use a Drain Hose Extension Kit P/N 525798 which will extend the drain hoses by 11' 10" (3.6m).

The kit is available from the nearest Fisher & Paykel Authorized Service Center, or Toll free 1.888.936.7872 or www.fisherpaykel.com

**DishDrawer™ Installation Video**

This video provides an overview of what is needed to install a DishDrawer™. It is intended as an overview only of the installation process and is not intended to be used as a guide on how to install a DishDrawer™ yourself. https://vimeo.com/325297597
**3 - A** REMOVE THE LOWER DRAWER

To prevent kinked hoses
Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.

1. Press the release tabs in on either side and push back to release drawer from runners. Lift drawer off runners.

2. 4" (100 mm)

3. Sit the drawer down

4. Push drawer runners back in on either side.

**3 - B** REMOVE THE ACCESS COVER & REMOVE POWER CORD

1. With a flat-bladed screwdriver, push in the clips and slide out the access cover.

2. Unscrew the electronics module cover.

3. Carefully pull out the electronics module and rest on the chassis base out of the way.

4. With a screwdriver, unclip the plastic harness cover and hinge open.

5. Slide the terminal block cover sideways to unlock and hinge open to access the terminal block.

6. Unscrew the Live, Neutral and Earth wires as shown.

7. Unscrew the three screws on the base as shown and remove the cord from the product.
3 - OPTIONALLY HARD WIRING PRIOR TO INSTALLATION

3 - C TERMINATE MAINS WIRING AS SHOWN AND REPLACE MODULE AND COVERS

IMPORTANT!
Ensure the mains wires are routed UNDERNEATH all other harness wiring from the electronics module.

8 Fit a suitable cable clamp for the conduit through the metal knockout. Ensure wiring is routed through or under under housing ribs.
9 Screw down the Live, Neutral and Earth wires correctly.
10 Push the plastic harness cover back over. It should clip back into place.
11 Fold down and slide back the terminal block cover.
12 Refit the electronics module back into position, being careful of wiring.
13 Replace the screw securing the electronics module.
14 Slide the access cover back, ensuring the 2 clips shown are fully locked in place.
NOTE: Use copper conductors only.

3 - D REFIT THE DRAWER ONTO THE RUNNERS & CLOSE

Before refitting the drawer, ensure the hoses are not twisted and the latches at the rear of each drawer runner are facing forward.

Lift or rotate counter-clockwise the drawer back onto the drawer runners on either side.

Pull the release tabs forward on both sides 4" (100 mm). Ensure the tabs are fully pulled forward and click into place.
### PRODUCT DIMENSIONS

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#### DD24DI

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1. Includes 1/16" (2mm) high bracket slots
2. Depending on adjustment of leveling feet
3. Assuming front panel thickness of 1/16" (18mm)
4. Adjustable to match toekick recess on adjoining cabinetry
5. Assuming custom toekick panel thickness of 1/16" (18mm); If recess is between 1 15/16"-3 5/16" (50-84mm) deep, the panel will need to be cut out - see step 'Custom panel calculations'
### CABINETRY DIMENSIONS

<table>
<thead>
<tr>
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<th>STANDARD HEIGHT MODELS</th>
<th>TALL HEIGHT MODELS</th>
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<tr>
<td><strong>DD24DI</strong></td>
<td><strong>DD24DTI</strong></td>
<td><strong>DD24DHTI</strong></td>
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<tr>
<td><strong>O</strong> Inside height of cavity*</td>
<td>min. 32 5/16” (820)</td>
<td>min. 34” (864)</td>
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<tr>
<td><strong>P</strong> Inside width of cavity</td>
<td>23 5/8” (600)</td>
<td>23 5/8” (600)</td>
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<tr>
<td><strong>Q</strong> Inside depth of cavity</td>
<td>min. 22 1/16” (560)</td>
<td>min. 22 1/16” (560)</td>
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<tr>
<td><strong>R</strong> Recommended height of adjacent cabinet space</td>
<td>30” (762)</td>
<td>30” (762)</td>
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<td><strong>S</strong> Height of toekick space*</td>
<td>2 3/8 – 4 3/4” (60-120)</td>
<td>3 15/16” – 6 5/16” (100-160)</td>
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* depending on adjustment of leveling feet

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**Minimum clearances from adjacent cabinetry**

- min. 1/2” (13 mm) clearance from a corner cupboard
- min. 1/16” (2 mm) clearance to adjacent cupboard door
CUSTOM DRAWER PANEL SPECIFICATIONS

The following calculations assume the top of the upper panel is aligned with the top of the adjacent cabinetry. The final panel/cabinetry alignment is achieved by adjusting the feet.

WIDTH OF ALL PANELS

Measure A (the width between adjacent door/drawer fronts) and write it in the first box below, then complete the equation.

\[ \text{WIDTH OF PANEL} = A - 2x \]

\[ (\text{min. } 1/16\" (2mm)) \]

\[ (23 7/16" - 24 3/16" (596 - 615mm)) \]

HEIGHT OF THE UPPER PANEL

Minimum height
DD24DI models: 15 11/16" (399mm)
DD24DI/DD24DI models: 17 5/8" (442mm)

B Upper Panel extension
\[ (0"/0\text{mm recommended}) \]

\[ \text{HEIGHT OF UPPER PANEL} = A + B \]

Note: The ‘upper panel extension’ B allows for the top of the upper panel to extend above the chassis where required, however a min. 1/16" (2mm) gap to the countertop must be maintained.

HEIGHT OF THE LOWER PANEL

Measure C (door/drawer height (or equivalent)) and write it in the first box below, then complete the equation.

\[ \text{HEIGHT OF LOWER PANEL} = C - \text{Height of Upper Panel} - \text{Ventilation Gap} \]

\[ (\text{min. } 5/16\" (8mm)) \]

\[ (\text{min. } 12 1/4\" (311mm)) \]

FRONT PANEL MATERIAL SPECIFICATIONS

- 5/8 - 13/16" (16 – 20mm) panel thickness.
- Adequately sealed to withstand moisture (122°F/50°C @ 80% RH)
- Because of it being a hot and wet environment generally, the back and sides of the panel should be completely sealed with a waterproof vapor barrier (ie polyurethane) to prevent damage to the panel.
- The back of the panel (including any integrated handle) should be completely flush so that the seal between the panel and the rubber trim is maintained.
- Installation outside these specs may result in condensation on cabinetry surfaces.
- Maximum weight of each panel: 20lb (9kg)

Note: The ‘upper panel extension’ B allows for the top of the upper panel to extend above the chassis where required, however a min. 1/16" (2mm) gap to the countertop must be maintained.
CUSTOM TOEKICK PANEL SPECIFICATIONS

TOEKICK PANEL MATERIAL SPECIFICATIONS

- min. 3/8” (9mm) panel thickness if using supplied screws
- Adequately sealed to withstand moisture (122°F/50°C @ 80% RH)
- You may choose to affix your custom toekick panel either by screwing it or gluing it to the supplied mounting bracket.

HEIGHT OF THE TOEKICK PANEL

Measure D (height from the top of adjacent cabinet door fronts to the floor) and write it in the first box below, then complete the equation.

\[ D - B = \text{HEIGHT OF TOEKICK PANEL} \]

- Upper Panel extension (0”/0mm recommended)
- Height from top of product to toekick panel mounting point
- Clearance to floor (min. 1/2” (12mm))

Toekick Depth

**CUSTOM TOEKICK PANEL**

- DD24DI models: 29 1/2” (750mm)
- DD24DTI/DD24DHTI models: 31 1/4” (794mm)

Depth is measured from FRONT of door panel (assuming thickness - 1/16” (18mm) to front face of custom toekick label.

- For a Toekick Depth 1 9/16” (40mm)
- Toekick mounting bracket cutting template: PROFILE A

- For a Toekick Depth 1 9/16” - 3 7/16” (40mm - 88mm)
- Toekick mounting bracket cutting template: PROFILE B

- For a Toekick Depth 3 7/16” - 3 15/16” (88mm - 100mm)
**CAVITY PREPARATION**

**Water Connection**
Recommended **HOT** (Maximum 140°F/60°C).
Supplied hose to suit 3/8” (9 mm) male compression fitting.

**Water Pressure**
- **Water softener models**
  - Max. 1 MPa (145 psi)
  - Min. 0.1 MPa (14.5 psi)
- **Models without water softener**
  - Max. 1 MPa (145 psi)
  - Min. 0.03 MPa (4.3 psi)

**Kosher requirements**
Drains will need to be separated to satisfy kosher requirements. We suggest you confirm acceptability with your local rabbi in respect to kosher installations.

**IMPORTANT!**
The power outlet must be located in a cabinet adjacent to the dishwasher cavity. 110-120 VAC max. 15 A

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**Service Holes**
Can be located either side of dishwasher, close to the rear face and the floor, as illustrated, for access to the water supply, drain and power outlet. The small hole is for the power cord only.
- If the hole is through wood, make sure its edges are smooth and rounded.
- If the hole is through metal, ensure you fit the supplied Edge Protector to prevent damage to the power cord.

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**WARNING!**
Incorrect placement of the hole will result in damage to hoses.

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**Countertop**
- 3/8” (10 mm)
- Moisture protection tape must be applied

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**Service Holes Diagram**
- Hoses
- Power cord
- Max 1/4” (5 mm)
- Max distance between hole edge and rear inner face
- Max 1/2” (10 mm)
- Max distance between hole edge and floor
- Ø 2 1/4” (57 mm)
- Ø max. 1 1/2” (38 mm)
- max. 17 11/16” (450 mm)
- min. 7 7/8” (200 mm)

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**Water Pressure Diagram**
- Water softener models
  - Max. 1 MPa (145 psi)
  - Min. 0.1 MPa (14.5 psi)
- Models without water softener
  - Max. 1 MPa (145 psi)
  - Min. 0.03 MPa (4.3 psi)
MAXIMUM DISTANCE OF HOSES & CORD FROM CHASSIS EDGE

LEFT HAND SIDE
- Drain hoses - 78 1/2" (2000mm)
- Inlet hose - 64 3/4" (1650mm)
- Power cord (excl.plug) - 29 1/2" (750mm)

RIGHT HAND SIDE
- Drain hoses - 70 1/2" (1800mm)
- Inlet hose - 49" (1250mm)
- Power cord (excl.plug) - 27 1/2" (700mm)
NOW CHOOSE WHICH INSTALLATION METHOD (A) OR (B) IS MORE SUITABLE FOR YOUR CABINETRY...

**RECOMMENDED METHOD (A) - SECURE WITHOUT DRAWER REMOVAL (FRAMELESS CABINETRY ONLY)**

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**ATTACH SIDE MOUNTING BRACKETS**

10 - A

Clip all four side mounting brackets into their slots using a flat-bladed screwdriver. Ensure they’re securely fitted before sliding product into cavity.

The mounting slots are in pairs, one on each side diagonally across the product. **A** bracket must match **A** slot and **B** bracket must match **B** slot.

When fitting brackets, ensure the ends are not pushed down into the chassis.

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**PULL THROUGH HOSES & PUSH INTO THE CAVITY**

11 - A

Initially level the product

optionally attach the two top mounting brackets (x2)

When fitting brackets, ensure the ends are not pushed down into the chassis.

You can raise or lower the product by twisting the feet. Then take care when pushing the product into the cavity that you do not bend the feet.

As you push product in, pull through hoses and cord, ensuring they don’t get kinked or twisted.
**12. A** SECURE TO THE CABINETRY ON THE SIDES

1. Open the drawer halfway. Using a flat bladed screwdriver, prise the gray rubber plug out of the trim moulding.
2. Using a small Philips screwdriver, screw through the trim moulding, securing the side mounting bracket to the cabinetry. Do not damage the rubber trimseal.
3. Replace the gray rubber plug back into the trim moulding and ensure the trim seal is facing forward.

**13. A** OPTIONALLY SECURE TO THE CABINETRY ABOVE

The top mounting brackets will only bend upwards a maximum of 3/8” (10 mm).

**14. A** AFTER SECURING, REFER TO ‘FIT THE SUPPLIED TOEKICK PANEL’ STEP
ALTERNATIVE METHOD (B) - SECURE BY DRAWER REMOVAL

PULL THROUGH HOSES & PUSH INTO THE CAVITY

Optionally attach the two top mounting brackets.

When fitting brackets, ensure the ends are not pushed down into the chassis.

Initially level the product.

You can raise or lower the product by twisting the feet. Then take care when pushing the product into the cavity that you do not bend the feet.

As you push product in, pull through hoses and cord, ensuring they don’t get kinked or twisted.

REMOVE THE LOWER DRAWER

To prevent kinked hoses

Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.

Press the release tabs in on either side and push back to release drawer from runners. Lift drawer off runners.

Push drawer runners back in on either side.

Sit the drawer down.

Push drawer runners back in on either side.

Rotate the drawer clockwise (max. 90°) and rest on side.
12. Secure to the cabinetry on the sides.
For further adjustment, using the most appropriate length hexagonal socket supplied, fully extend levelling feet up to required distance by hand.

13. Optionally secure to the cabinetry above.
The top mounting brackets will only bend upwards a maximum of 3/8" (10 mm).

14. Refit the drawer onto the runners.
Before refitting the drawer, ensure the hoses are not twisted and the latches at the rear of each drawer runner are facing forward.

- Lift or rotate counterclockwise the drawer back onto the drawer runners on either side.
- Pull the release tabs forward on both sides 4" (100mm). Ensure the tabs are fully pulled forward and click into place.
**WARNING!**

**Electrical Shock Hazard**
Before continuing, ensure that the product is disconnected from the power supply. Failure to follow this warning may result in electrical shock, injury or fire.

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1. **REMOVE BOTH PANEL BRACKETS FROM PRODUCT**
   - Disconnect the Earth Wire from the bracket
   - Unplug the knock sensor from the controller
   - Repeat for the other drawer

2. **REMOVE THE KNOCK-TO-PAUSE MODULE**
   - Remove the Knock-to-Pause module from the back of the bracket
   - Repeat for the other bracket

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- Remove side pins and gently pull off the panel bracket slightly.
- Repeat for the other drawer.
**ATTACH CUSTOM PANELS TO PANEL BRACKETS**

1. Align bottom of each custom panel with the bottom of each bracket.

2. There must be at least 3 screws used each side.

3. IMPORTANT!
   - Break off and discard the tab at the top of the Lower Panel Bracket.

**ATTACH KNOCK-TO-PAUSE MODULES TO CUSTOM PANELS**

1. IMPORTANT!
   - Ensure the Knock-To-Pause module is orientated correctly before attaching.
   - Ensure the module is centralized in the holes and not in contact with the bracket.

2. Attach the Knock-To-Pause module to the back of the custom panel through the 3 holes cut into the panel bracket as shown.

3. Use all 3 screws provided.
4. Repeat for the other module.
**15-** CONNECT THE KNOCK-TO-PAUSE MODULE TO THE CONTROLLER

Ensure the Knock-To-Pause Module Cable is connected to the UI1 Port.
Repeat for the other drawer.

**15-** E

**15-** F RECONNECT THE EARTH WIRE TO THE PANEL BRACKET

Electrical Shock Hazard

Warning!

To earth the panel bracket, connect the earth wire from the product to one of the tabs. Any custom metal component (e.g. handle) that extends past the rubber seal must be earthed too.

Failure to follow these warnings may result in electrical shock, injury or fire.

Reconnect the Earth Wire to the Panel bracket.
Repeat for the other drawer.

**15-** G ATTACH CUSTOM PANELS TO PRODUCT

Push the Custom Panel on to the drawer and reinsert the side pins on each side.
Repeat for the other drawer.

**15-** H ADJUST CUSTOM PANEL HEIGHT TO ALIGN CABINETRY GAPS

With the front panels fitted, insert an appropriately sized Philips screwdriver into the hole above the side pin and rotate the panels up or down to align the gaps in your cabinetry.

Repeat on the other side if necessary.

Each panel has a maximum travel of 1/16" (2mm) up or down.

**IMPORTANT!**

Ensure that you maintain a minimum of 5/16” (8mm) ventilation gap between the upper and lower panels.
1 If you require a cutout in your custom toekick panel, choose the most appropriate cutout profile (A or B) depending on the final depth of your toekick panel.

2 Place the Toekick mounting bracket cutting template onto your toekick panel. Ensure they are centered and the template rests on the top surface of the panel.

3 Secure template to panel either by clamping or using the supplied mounting screws.

4 After marking the panel, carefully cut or router out the desired profile. Use the template as a cutting guide.

**IMPORTANT!**
Ensure all bare edges are sealed appropriately.

5 Place the Toekick mounting bracket onto your toekick panel. Ensure they are centered and the top of the template aligns with the top surface of the panel.

6 Secure template to panel using the supplied toekick mounting screws.

**IMPORTANT!**
Do not overtighten screw.

7 Slide the toekick onto the mounting rails either side and screw the toekick onto the bottom of the tub on either side.
Fit the supplied prefinished toekick panel (if preferred)

1. Slide the toekick onto the mounting rails either side and screw the toekick onto the bottom of tub on either side.

Mark this point on the toekick with a pencil

2. Where the toekick meets the bottom of the tub is the cut-off point

Lay the toekick face down on a chopping board or similar

3. Score along with a knife

4. Gently snap off the excess

5. Turn the toekick over and score along the same line


7. Snap off the two end tabs

8. IMPORTANT! Do not overtighten screw.
THERE ARE THREE DIFFERENT PLUMBING AND DRAINAGE OPTIONS. CHOOSE WHICH IS MORE SUITABLE.

DRAINAGE OPTION 1
Dishwasher and Ø 2 1/4" (57 mm) Standpipe

Screw Drain hose support to back wall at correct height.

If space is limited for fixing, push hose through drain hose support to required height.

IMPORTANT!
Ensure that drain hose is installed as close to the underside of the benchtop as possible. This will ensure no waste re-enters the drain hose in the event of poor flow or a blockage in the plumbing.

Ensure the drain hose does not extend into water retained in the trap; an air gap is required to prevent waste water from siphoning back into the tub.

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.
IMPORTANT!
We recommend the use of a commercially available Dual (Double) Air Gap/Break Kit.

This provides totally separate draining for each drawer and eliminates possible “cross draining” problems.

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.

DRAINAGE OPTION 2
Dishwasher using Dual Air Gap/Break with Drain Hose Joiner

Secure both drain hoses to a Dual Air Gap/Break

37 3/8” (950 mm) Max. height to top of Air Break (countertop or wall mounted)

min. R 8” (200 mm)
IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.

Screw Drain hose support to back wall at correct height.
If space is limited for fixing, push hose through drain hose support to required height.

Supplied drain hose joiner to suit Ø 3/4" (19 mm) waste tee

Ensure drain hose is routed straight to the joiner so that waste water does not accumulate in the hose. Remove excess drain hose material if necessary. Do not shorten the inlet hose.
Troubleshooting

1. Excessive water remaining above the filter plate, after the rinse cycle. (This is displayed as an A3 fault. See user guide ‘How to attend to a fault’)
   Check for a kinked drain hose, blocked or incorrectly drilled out waste connection, highloop not properly installed, drain hose not routed correctly or spray arms not in place.

2. No water supply. (This is displayed as an A1 fault. See user guide ‘How to attend to a fault’)
   Check water is connected and turned on.

3. The dishwasher is beeping continuously
   There is a fault. See section ‘How to attend to a fault’ in the User guide for further information and instructions.

4. No program indicator lights up when the drawer is opened
   Ensure power is connected and is switched on. If it is and still no indicator lights up, see the ‘Preference options’ section of the ‘Quick start guide’. An option called ‘Open drawer auto power-on’ may need to be turned on.

5. Water around water supply and drainage connections
   Check connections, existing plumbing and hoses for leaks. Check rubber washer and hose clamp are correctly fitted.

6. If product is tipping
   Ensure the product is secured to the cabinetry.

7. If front panels are misaligned
   Check and relevel product. Check the cabinetry is square. For Integrated models, check and adjust front panel alignment if necessary.

8. Drawer doesn’t close properly
   Ensure nothing is obstructing the drawer from closing properly eg hoses or drawer latches.

9. If a problem occurs, consult the ‘Troubleshooting’ section of the User guide.

10. If after checking these points you still need assistance, please refer to the Service & Warranty book for warranty details and your nearest Fisher & Paykel Service Center, or contact us through our website, listed below.
TO BE COMPLETED BY THE INSTALLER

☐ Check all parts are installed.

☐ Ensure that all panels and parts thereof are secure and final electrical tests have been conducted in accordance with local electrical regulations.

☐ Ensure product is level, securely fastened to the cabinetry and opens and closes freely. The drawers must be free to fully close with no resistance from the cabinetry.

☐ Ensure inlet hose to water supply has supplied rubber washer fitted, and that it’s tightened a further half turn after seal contact.

☐ Ensure any knockouts or plugs in drain connection have been drilled out and drain connection has been made.

☐ The drain hose joiner must not support the weight of excess hose material. Keep drain hose as fully extended as possible to prevent sagging. Any excess length of drain hose should be kept on the dishwasher side of the highloop.

☐ If connecting the drain hose to the sink trap, ensure the Highloop is a minimum 5 7/8” (150mm) higher than the drain hose joiner.

☐ Ensure any packaging or tape securing the racks or spray arms is removed from the drawers.

☐ Water softener models only: adjust the water softener setting from the default setting to suit the water hardness of the area. See the Quick start guide and section ‘Water softener’ in the User guide.

☐ Add three cups of water into the drawer. Press until the indicator of the ‘Rinse’ program lights up. Close the drawer and press to start the program. Repeat for the other drawer.

☐ When the test cycle is in process check the knock sensor is working by knocking twice on the door to pause the wash program.

☐ After the Rinse program has finished, ensure the dishwasher has run and drained correctly.

☐ Check the water supply has correctly shut off and drainage connection for leakage.

☐ Turn on the power and water supplies, then open the drawers. You should hear a beep and see a program indicator light up on the internal control panel.

☐ Check the spray arms are in place, mounted correctly and free to rotate, by physically rotating by hand.

☐ Complete and keep for safe reference:

Model

Serial No.

Purchase Date

Purchaser

Dealer Address

Installer’s Name

Installer’s Signature

Installation Company

Installation Date

FISHERPAYKEL.COM

Copyright © Fisher & Paykel Appliances 2019. All rights reserved. The product specifications in this booklet apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time. You should therefore check with your Dealer to ensure this booklet correctly describes the product currently available.
SAFETY AND WARNINGS

**WARNING!**

Electrical Shock Hazard
Before installing the dishwasher, remove the house fuse or open the circuit breaker. If permanently connecting the dishwasher, be sure the power is isolated and the dishwasher unplugged.

GROUNDING INSTRUCTIONS
This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances. WARNING - Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative if you are in doubt as to whether the appliance is properly grounded.

If the dishwasher is installed as a permanently connected appliance: GROUNDING INSTRUCTIONS - This appliance must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance. Do not modify the power supply plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician. Do not use an extension cord, adapter plug or multiple outlet box. Failure to follow this advice may result in electrical shock or death.

**WARNING!**

Fitting integrated front panels requires access to electrical service areas. This work must be performed and certified by a qualified electrical service technician.

**WARNING!**

Electrical Shock Hazard
WARNING: To reduce the risk of electrical shock, fire, or injury to persons, the installer must ensure that the dishwasher is completely enclosed at the time of installation. Before fitting the front panels and connecting the 'knock to pause' module (if necessary), the installer must ensure that the dishwasher is disconnected from the power supply.

After installing the front panels, the installer must ensure that the following components are electrically grounded: the panel bracket and any custom metal component (eg handle) that extends past the rubber seal. Failure to follow these warnings may result in electrical shock, injury or fire.

**WARNING!**

Cut Hazard
Take care - panel edges are sharp. Failure to use caution could result in injury or cuts.

IMPORTANT SAFETY INSTRUCTIONS

- Installation of this dishwasher requires basic mechanical and electrical skills.
- Be sure to leave these Instructions with the Customer.
- Installation must comply with your local building, electricity, and plumbing regulations.
- At the completion of the dishwasher installation, the Installer must perform the Final Checklist.
- Remove all packaging materials supplied with the dishwasher.
- This dishwasher is manufactured for indoor use only.
- Ensure all water connections are turned OFF. It is the responsibility of the plumber and electrician to ensure that each installation complies with all Codes and Regulations.
- The dishwasher MUST be installed to allow for future removal from the enclosure if service is required.
- The switched power outlet must be outside the dishwasher cavity, so that it is accessible after installation.
- Care should be taken when the appliance is installed or removed to reduce the likelihood of damage to the power supply cord and hoses.
- If the dishwasher is to be relocated from one installation to another it must be kept upright to avoid damage from water spillage.
- Make sure only new hoses are used for connection (supplied with the dishwasher). Old hoses should not be reused.
- Failure to install the dishwasher correctly could invalidate any warranty or liability claims.
- If the product is installed in a motor vehicle, boat or similar mobile facility, you must bring the vehicle, boat or mobile facility containing the product to the service shop at your expense or pay the service technician's travel to the location of the product. This dishdrawer is intended for connection to the hot-water supply.
- Failure to install the dishwasher correctly could invalidate any warranty or liability claims.
- Ensure the product is not plugged in when fitting custom panels.
- Installation of custom panels requires basic mechanical and electrical skills.
- Installation must comply with your local building and electricity regulations.
- Failure to install the custom panels correctly could invalidate any warranty or liability claims.

IMPORTANT!

SAVE THESE INSTRUCTIONS

The models shown in this installation guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please go to our website www.fisherpaykel.com or contact your local Fisher & Paykel dealer.
PARTS SUPPLIED

Drain hose support (1)
Clamp (1)
Wire clip (1)
Phillips 16 mm screws (7)
38 mm bottom fixing screws & metal washers (2)
Rubber washer for inlet hose (1)
Moisture protection tape (1)
Panel bracket (1)
Panel mounting screws (6)

Drain hose joiner (1)
Clamp (1)
Side mounting bracket kit (A and B) (2)
Rubber washer for inlet hose (1)
Cavity Bracket Kit (1)
External Venting kit (1)

DishDrawer™ Installation Video
This video provides an overview of what is needed to install a DishDrawer™. It is intended as an overview only of the installation process and is not intended to be used as a guide on how to install a DishDrawer™ yourself. https://vimeo.com/325297597

If the Drain hoses supplied are not long enough to reach your services, you must use a Drain Hose Extension Kit P/N 525798 which will extend the drain hoses by 11' 10" (3.6m). The kit is available from the nearest Fisher & Paykel Authorized Service Center, or Toll free 1.888.936.7872 or www.fisherpaykel.com

Edge Protector (1)
If the services hole is through a metal partition, the hole must be protected with the Edge Protector supplied to prevent damage to the power cord or hoses.)
**3A REMOVE THE DRAWER**

To prevent kinked hoses
Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.

Press the release tabs in on either side and push back to release drawer from runners. Lift drawer off runners.

Sit the drawer down

Push drawer runners back in on either side.

Rotate the drawer clockwise (max. 90°) and rest on side.

**3B REMOVE THE ACCESS COVER & REMOVE POWER CORD**

1. With a flat-bladed screwdriver, push in the clips and slide out the access cover.
2. Unscrew the electronics module cover.
3. Carefully pull out the electronics module and rest on the chassis base out of the way.
4. With a screwdriver, unclip the plastic harness cover and hinge open.
5. Slide the terminal block cover sideways to unlock and hinge open to access the terminal block.
6. Unscrew the Live, Neutral and Earth wires as shown.
7. Unscrew the three screws on the base as shown and remove the cord from the product.
OPTIONALLY HARD WIRING PRIOR TO INSTALLATION

3 IMPORTANT!
Ensure the mains wires are routed UNDERNEATH all other harness wiring from the electronics module.

TERMINATE MAINS WIRING AS SHOWN AND REPLACE MODULE AND COVERS

3- C

8 Fit a suitable cable clamp for the conduit through the metal knockout. Ensure wiring is routed through or under under housing ribs.
9 Screw down the Live, Neutral and Earth wires correctly.
10 Push the plastic harness cover back over. It should clip back into place.
11 Fold down and slide back the terminal block cover.
12 Refit the electronics module back into position, being careful of wiring.
13 Replace the screw securing the electronics module.
14 Slide the access cover back, ensuring the 2 clips shown are fully locked in place.
NOTE: Use copper conductors only.

REFIT THE DRAWER ONTO THE RUNNERS & CLOSE

3- D

Lift or rotate counterclockwise the drawer back onto the drawer runners on either side.

Before refitting the drawer, ensure the hoses are not twisted and the latches at the rear of each drawer runner are facing forward.

Pull the release tabs forward on both sides 4" (100 mm). Ensure the tabs are fully pulled forward and click into place.
<table>
<thead>
<tr>
<th>PRODUCT DIMENSIONS</th>
<th>DD24SI</th>
<th>DD24STI/ DD24SHTI</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A</strong> Overall height of product</td>
<td>16 1/8” (410)</td>
<td>min. 17 7/8” (454)</td>
</tr>
<tr>
<td><strong>B</strong> Overall width of product</td>
<td>23 9/16” (599)</td>
<td>23 9/16” (599)</td>
</tr>
<tr>
<td><strong>C</strong> Overall depth of product</td>
<td>22 1/2” (571)</td>
<td>22 1/2” (571)</td>
</tr>
<tr>
<td><strong>D</strong> Depth of chassis (to back of front drawer panel)</td>
<td>21 3/4” (553)</td>
<td>21 3/4” (553)</td>
</tr>
<tr>
<td><strong>E</strong> Depth of drawer front panel</td>
<td>5/8”~13/16” (16-20)</td>
<td>5/8”~13/16” (16-20)</td>
</tr>
<tr>
<td><strong>F</strong> Height of drawer front panel</td>
<td>min. 16 1/16” (408)</td>
<td>min. 17 13/16” (452)</td>
</tr>
<tr>
<td><strong>G</strong> Height of chassis</td>
<td>16 1/8” (410)</td>
<td>17 7/8” (454)</td>
</tr>
<tr>
<td><strong>H</strong> Ventilation gap below drawer front panel</td>
<td>min. 1/6” (2)</td>
<td>min. 1/6” (2)</td>
</tr>
<tr>
<td><strong>I</strong> Maximum extension of drawer</td>
<td>21 7/16” (545)</td>
<td>21 7/16” (545)</td>
</tr>
</tbody>
</table>

1 Includes 1/16” (2mm) high bracket slots
2 Assumes a front panel thickness of 11/16” (18mm)
3 Recommended for a 1/16” (2mm) ventilation gap below panel, if cavity height is 16 1/4” (412mm)
4 Recommended for a 1/16” (2mm) ventilation gap below panel
### CABINETRY DIMENSIONS

#### CABINETRY DIMENSIONS

<table>
<thead>
<tr>
<th></th>
<th>DD24SI</th>
<th>DD24STI</th>
<th>DD24SHTI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inside height of cavity</td>
<td>min. 16 1/4&quot; (412)</td>
<td>min. 18&quot; (456)</td>
<td></td>
</tr>
<tr>
<td>Inside width of cavity</td>
<td>23 5/8&quot; (600)</td>
<td>23 5/8&quot; (600)</td>
<td></td>
</tr>
<tr>
<td>Inside depth of cavity</td>
<td>min. 22 1/16&quot; (560)</td>
<td>min. 22 1/16&quot; (560)</td>
<td></td>
</tr>
</tbody>
</table>

#### Minimum clearances from adjacent cabinetry

- min. 1/2" (13 mm) clearance from a corner cupboard
- min. 1/16" (2 mm) clearance to adjacent cupboard door

---

If your cavity height leaves a visible gap under your countertop when you open the drawer:

Fit the supplied cavity bracket (or a custom cavity filler panel) before installation in order to conceal any gap at the top of the cavity left after installation.
CUSTOM DRAWER PANEL SPECIFICATIONS

- 5/8 - 13/16” (16 - 20mm) panel thickness
- Adequately sealed to withstand moisture (122°F/50°C @ 80% RH)
- The back of the panel (including any integrated handle) should be completely flush so that the seal between the panel and the rubber trim is maintained.
- Installation outside these specs may result in condensation on cabinetry surfaces.
- Maximum weight of panel: 20lb (9kg)

The following calculations assume the top of the upper panel is aligned with the top of the adjacent cabinetry.

WIDTH OF THE PANEL

Measure A (the width between adjacent door/drawer fronts) and write it in the first box below, then complete the equation.

\[
\begin{align*}
A & \quad \text{Clearance to adjacent cabinet front} \\
& \quad \text{(min. 1/16” (2mm))}
\end{align*}
\]

\[
\begin{align*}
A - 2x & = \\
& \text{(23 7/16”-24 3/16” (596-615mm))}
\end{align*}
\]

HEIGHT OF THE PANEL

\[
\begin{align*}
B & \quad \text{Ventilation Gap} \\
& \quad \text{(min. 1/16” (2mm))}
\end{align*}
\]

Note: when the top of the dishwasher has to be lower than the adjacent cabinetry, the top of the panel can extend above the chassis where required, however a min. 1/16” (2mm) gap to the benchtop must be maintained.

FRONT PANEL MATERIAL SPECIFICATIONS

- 5/8 - 13/16” (16 - 20mm) panel thickness
- Adequately sealed to withstand moisture (122°F/50°C @ 80% RH)
- Because of it being a hot and wet environment generally, the back and sides of the panel should be completely sealed with a waterproof vapour barrier (ie polyurethane) to prevent damage to the panel.
- Installation outside these specs may result in condensation on cabinetry surfaces.
- Maximum weight of panel: 20lb (9kg)

Because of it being a hot and wet environment generally, the back and sides of the panel should be completely sealed with a waterproof vapour barrier (ie polyurethane) to prevent damage to the panel.

The back of the panel (including any integrated handle) should be completely flush so that the seal between the panel and the rubber trim is maintained.

Installation outside these specs may result in condensation on cabinetry surfaces.

Maximum weight of panel: 20lb (9kg)
Cavity Preparation

Water Connection
Recommended HOT (Maximum 140°F/60°C).
Supply hose to suit 3/8" (9 mm) male compression fitting.

Water Pressure
Water softener models
Max. 1 MPa (145 psi)
Min. 0.1 MPa (14.5 psi)
Models without water softener
Max. 1 MPa (145 psi)
Min. 0.03 MPa (4.3 psi)

IMPORTANT!
The power outlet must be located in a cabinet adjacent to the dishwasher cavity.
110-120 VAC max. 15 A

WARNING!
Incorrect placement of the hole will result in damage to hoses.

Service Holes
Service holes can be located either side of dishwasher, close to the rear face and the shelf, as illustrated.
- If the hole is through wood, make sure its edges are smooth and rounded.
- If the hole is through metal, ensure you fit the supplied Edge Protector to prevent damage to the power cord.

Max 1/4" (5mm)
Max distance between hole edge and rear inner face

Max 1/2" (10mm)
Max distance between hole edge and shelf

If there is no side partition, you can construct timber bracing as something to secure into.

These marks indicate formed bracket screw locations, if securing by drawer removal.

Moisture protection tape must be applied.

If the hole is through wood, make sure its edges are smooth and rounded.
If the hole is through metal, ensure you fit the supplied Edge Protector to prevent damage to the power cord.
**PREPARATION FOR EXTERNAL VENTING THROUGH SAME CABINET**

**IMPORTANT!**
To prevent pooling of condensation from the vent hose, a toekick height of no less than 4" (100 mm) is required.

- **Services hole**
  - If the hole is through wood, make sure its edges are smooth and rounded.
  - If the hole is through metal, ensure you fit the supplied Edge Protector to prevent damage to the power cord.

**PREPARATION FOR EXTERNAL VENTING THROUGH ADJACENT CABINET**

**IMPORTANT!**
To prevent pooling of condensation from the vent hose, a toekick height of no less than 4" (100 mm) is required.

- **Services hole**
  - If the hole is through wood, make sure its edges are smooth and rounded.
  - If the hole is through metal, ensure you fit the supplied Edge Protector to prevent damage to the power cord.
**MAXIMUM DISTANCE OF HOSES & CORD FROM CHASSIS EDGE**

**LEFT HAND SIDE**
- Drain hose - 78 1/2” (2000mm)
- Inlet hose - 64 3/4” (1650mm)
- Power cord (excl.plug) - 29 1/2” (750mm)
- Venting hose - 60 1/16” (1525mm)

**RIGHT HAND SIDE**
- Drain hose - 70 1/2” (1800mm)
- Inlet hose - 49” (1250mm)
- Power cord (excl.plug) - 27 1/2” (700mm)
- Venting hose - 75 13/16” (1925mm)

**TALL HEIGHT INTEGRATED MODELS FOR 18 7/8” (480MM) CAVITY ONLY - ATTACH CAVITY BRACKET**

**IMPORTANT!**
The enclosed cavity bracket is fitted before installation in order to conceal the gap at the top of the cavity left after installation.

1. Ensure the cavity panel bracket is positioned so that the “F” arrow is pointing towards the front of the chassis.

2. Firmly push the bracket so that the prongs engage with the top tabs and it clicks into place.

**IMPORTANT!**
Ensure the prongs have not been driven down into the chassis as this will damage the lid below.

Ensure the top trim seal is facing forward after attaching the bracket.
NOW CHOOSE WHICH INSTALLATION METHOD (A) OR (B) IS MORE SUITABLE FOR YOUR CABINETRY...

RECOMMENDED METHOD (A) - SECURE WITHOUT DRAWER REMOVAL (FRAMELESS CABINETRY ONLY)

ATTACH SIDE MOUNTING BRACKETS

Clip all four side mounting brackets into their slots using a flat-bladed screwdriver. Ensure they’re securely fitted before sliding product into cavity.

The mounting slots are in pairs, one on each side diagonally across the product. A bracket must match A slot and B bracket must match B slot.

ATTACH VENTING HOSE

Check that the fitted elbow is rotated left or right (depending on the direction of the routing), then ensure the venting hose is securely attached to it.

When fitting brackets, ensure the ends are not pushed down into the chassis.
As you push product in, pull through hoses and cord, ensuring they don’t get kinked or twisted.

**IMPORTANT!**
If product cannot be pushed in far enough, pull out again and rearrange hoses and cord. Do not use excessive force, as doing so may squash the hoses and lead to incorrect operation.

**13 - A** PULL THROUGH HOSES & MOVE INTO THE CAVITY

Vent hose either through same cabinet or adjacent cabinet as per Step 7b or 7c

**14 - A** SECURE TO THE CABINETRY ON THE SIDES

1. Open the drawer halfway. Using a flat bladed screwdriver, prise the gray rubber plug out of the trim moulding.
2. Replace the gray rubber plug back into the trim moulding and ensure the trim seal is facing forward.
3. Using a small Philips screwdriver, screw through the trim moulding, securing the side mounting bracket to the cabinetry. Do not damage the rubber trim seal.
4. Repeat for all four brackets.

**15 - A** SECURE THE EXTERNAL VENT

After routing the vent hose through and out the hole cutout, attach and secure the vent by tightening the four screws provided.
ATTACH VENTING HOSE

Check that the fitted elbow is rotated left or right (depending on the direction of the routing), then ensure the venting hose is securely attached to it.

PULL THROUGH HOSES & MOVE INTO THE CAVITY

As you push product in, pull through hoses and cord, ensuring they don’t get kinked or twisted.

IMPORTANT!
If product cannot be pushed in far enough, pull out again and rearrange hoses and cord. Do not use excessive force, as doing so may squash the hoses and lead to incorrect operation.
To prevent kinked hoses
Either sit the drawer down on the left hand side (recommended) or rotate the drawer clockwise, resting it on its side after removal.

Press the release tabs in on either side and push back to release drawer from runners.
Lift drawer off runners.

Lift drawer off runners.
Push drawer runners back in on either side.
Rotate the drawer clockwise (max. 90°) and rest on side.

The product has three pairs of fixing points:

Ensure the sound insulation is repositioned correctly.

a pair of fixing holes either side on the bottom (use 1 1/2" (38mm) fixing screws & washers)
two pairs of formed brackets on either side of the chassis (use 5/8" (16mm) screws)
REFIT THE DRAWER ONTO THE RUNNERS

1. Before refitting the drawer, ensure the hoses are not twisted and the latches at the rear of each drawer runner are facing forward.

2. Lift or rotate counter-clockwise the drawer back onto the drawer runners on either side.

3. Pull the release tabs forward on both sides 4” (100mm). Ensure the tabs are fully pulled forward and click into place.

SECURE THE EXTERNAL VENT

4. After routing the vent hose through and out the hole cutout, attach and secure the vent by tightening the four screws provided.
**WARNING!**

Electrical Shock Hazard

Before continuing, ensure that the product is disconnected from the power supply. Failure to follow this warning may result in electrical shock, injury or fire.

### 17-A REMOVE PANEL BRACKET FROM PRODUCT

1. Remove side pins and gently pull off the panel bracket slightly.

2. **WARNING!** Disconnect the Earth Wire from the bracket.

3. **WARNING!** Unplug the knock sensor from the controller.

### 17-B REMOVE THE KNOCK-TO-PAUSE MODULE

1. Remove the Knock-to-Pause module from the back of the bracket.
**ATTACH CUSTOM PANELS TO PANEL BRACKETS**

There must be at least 3 screws used each side.

Align bottom of each custom panel with the bottom of each bracket.

**ATTACH KNOCK-TO-PAUSE MODULE TO CUSTOM PANEL**

**IMPORTANT!**

- Ensure the Knock-To-Pause module is orientated correctly before attaching.
- Ensure the module is centralized in the holes and not in contact with the bracket.

Attach the Knock-To-Pause module to the back of the custom panel through the 3 holes cut into the panel bracket as shown.

Use all 3 screws provided.
17 - E  CONNECT THE KNOCK-TO-PAUSE MODULE TO THE CONTROLLER

Ensure the Knock-To-Pause Module Cable is connected to the UI1 Port.

17 - F  RECONNECT THE GROUND WIRE TO THE PANEL BRACKET

Reconnect the Ground Wire to the Panel bracket.

17 - G  ATTACH CUSTOM PANEL TO PRODUCT

IMPORTANT!
Ensure the rubber seal between the drawer and panel is kept in place.

Push the Custom Panel on to the drawer and reinsert the side pins on each side.

17 - H  ADJUST CUSTOM PANEL HEIGHT TO ALIGN CABINETRY GAPS

With the front panels fitted, insert an appropriately sized Philips screwdriver into the hole above the side pin and rotate the panels up or down to align the gaps in your cabinetry.

Repeat on the other side if necessary.

Each panel has a maximum travel of 1/16” (2mm) up or down.

IMPORTANT!
Ensure that you maintain a minimum of 1/16” (2mm) ventilation gap below the panel.
THERE ARE THREE DIFFERENT PLUMBING AND DRAINAGE OPTIONS. CHOOSE WHICH IS MORE SUITABLE.

DRAINAGE OPTION 1
Dishwasher and Ø 2 1/4" (57 mm) Standpipe

Screw Drain hose support to back wall at correct height.

If space is limited for fixing, push hose through drain hose support to required height.

IMPORTANT!
Ensure that drain hose is installed as close to the underside of the benchtop as possible. This will ensure no waste re-enters the drain hose in the event of poor flow or a blockage in the plumbing.

Ensure the drain hose does not extend into water retained in the trap; an air gap is required to prevent waste water from siphoning back into the tub.

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.
DRAINAGE OPTION 2
Dishwasher using Air Break with Drain Hose Joiner

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.

Secure drain hose to drain hose joiner and secure to Air Break

37 3/8” (950mm)
Max. height to top of Air Break (countertop or wall mounted)

min. R 8”
(200mm)

step 19
DRAINAGE OPTION 3
Dishwasher using drain hose joiner onto sink trap/waste tee

IMPORTANT!
Ensure that drain connection will comply with local plumbing regulations.

Screw Drain hose support to back wall at correct height.

If space is limited for fixing, push hose through drain hose support to required height.

Supplied drain hose joiner to suit Ø 3/4” (19 mm) waste tee

Ensure drain hose is routed straight to the joiner so that waste water does not accumulate in the hose. Remove excess drain hose material if necessary. Do not shorten the inlet hose.
Ensure the supplied rubber washer is fitted inside the coupling.

1. Ensure the supplied rubber washer is fitted inside the coupling.
2. Tighten coupling with spanner.

No leaks!

CONNECT INLET HOSE TO HOT WATER

SWITCH PRODUCT ON
• Excessive water remaining above the filter plate, after the rinse cycle. (This is displayed as an A3 fault. See user guide ‘How to attend to a fault’)
  Check for a kinked drain hose, blocked or incorrectly drilled out waste connection, highloop not properly installed, drain hose not routed correctly or spray arm not in place.

• No water supply. (This is displayed as an A1 fault. See user guide ‘How to attend to a fault’)
  Check water is connected and turned on.

• The dishwasher is beeping continuously
  There is a fault. See section ‘How to attend to a fault’ in the User guide for further information and instructions.

• No program indicator lights up when the drawer is opened
  Ensure power is connected and is switched on. If it is and still no indicator lights up, see the ‘Preference options’ section of the ‘Quick start guide’. An option called ‘Open drawer auto power-on’ may need to be turned on.

• Water around water supply and drainage connections
  Check connections, existing plumbing and hoses for leaks. Check rubber washer and hose clamp are correctly fitted.

• If product is tipping
  Ensure the product is secured to the cabinetry.

• Drawer doesn’t close properly
  Ensure nothing is obstructing the drawer from closing properly eg hoses or drawer latches.

• If a problem occurs, consult the ‘Troubleshooting’ section of the User guide.

• If after checking these points you still need assistance, please refer to the Service & Warranty book for warranty details and your nearest Authorised Service Centre, or contact us through our website, listed below.
TO BE COMPLETED BY THE INSTALLER

☐ Check all parts are installed.

☐ Ensure that all panels and parts thereof are secure and final electrical tests have been conducted in accordance with local electrical regulations.

☐ Ensure product is level, securely fastened to the cabinetry and opens and closes freely. The drawers must be free to fully close with no resistance from the cabinetry.

☐ Ensure inlet hose to water supply has supplied rubber washer fitted, and that it’s tightened a further half turn after seal contact.

☐ Ensure any knockouts or plugs in drain connection have been drilled out and drain connection has been made.

☐ The drain hose joiner must not support the weight of excess hose material. Keep drain hose as fully extended as possible to prevent sagging. Any excess length of drain hose should be kept on the dishwasher side of the highloop.

☐ If connecting the drain hose to the sink trap, ensure the Highloop is a minimum 5 7/8” (150mm) higher than the drain hose joiner.

☐ Ensure any packaging or tape securing the racks or spray arms is removed from the drawers.

☐ Water softener models only: adjust the water softener setting from the default setting to suit the water hardness of the area. See the Quick start guide and section ‘Water softener’ in the User guide.

☐ Turn on the power and water supplies, then open the drawer. You should hear a beep and see a program indicator light up on the control panel.

☐ Check the spray arms are in place, mounted correctly and free to rotate, by physically rotating by hand.

☐ Add three cups of water into the drawer. Press until the indicator of the ‘Rinse’ program lights up. Close the drawer and press to start the program.

☐ When the test cycle is in process check the knock sensor is working by knocking twice on the door to pause the wash program.

☐ After the Rinse program has finished, ensure the dishwasher has run and drained correctly.

☐ Check the water supply has correctly shut off and drainage connection for leakage.

Complete and keep for safe reference:

Model

Serial No.

Purchase Date

Purchaser

Dealer Address

Installer’s Name

Installer’s Signature

Installation Company

Installation Date