Fisher&Paykel

Microwave oven
OM25BLCX1 model

User guide

#### PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- Do not attempt to operate this oven with the door open. Open door operation can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- Do not place any object between the oven front face and the door, or allow soils or cleaner residue to accumulate on sealing surfaces.
- Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the:
  - Door (bent)
  - Hinges and latches (broken or loosened)
  - Door seals and sealing surfaces.
- The oven should not be adjusted or repaired by anyone except a Fisher & Paykel authorised technician.

Model	OM25BLCX1
Rated voltage	230 – 240 V ~50Hz
Rated input power (microwave)	1450 W
Rated output power (microwave)	900 W
Rated input power (grill)	1100 W
Rated input power (convection)	2300 W
Oven capacity	25 L
Turntable diameter	ø 315 mm

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# Important! SAVE THESE INSTRUCTIONS

The models shown in this User Guide may not be available in all markets and are subject to change at any time. For current details about model and specification availability in your country, please visit our local website listed on the back cover or contact your local Fisher & Paykel dealer.

## **A WARNING!**



#### **Electric Shock Hazard**

Read and follow the IMPORTANT SAFETY INSTRUCTIONS outlined in this User Guide before operating this appliance, pages 4 – 7.

Failure to do so can result in death, electric shock, fire or injury to persons.

Use this appliance only for its intended purpose as described in this User Guide.

## Important safety instructions

When using electrical appliances, basic safety precautions should be followed, including the following:

IMPORTANT SAFETY INSTRUCTIONS READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

WARNING: if the door or door seals are damaged, the oven must not be operated until it has been repaired by a Fisher & Paykel authorised technician.

WARNING: To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

- Read all instructions before using the appliance.
- Use this appliance only for its intended use as described in this manual. Do not use corrosive chemicals or vapours in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
- Do not operate the oven when empty.
- Do not operate this appliance if it has a damaged cord or plug, if it is not working properly or if it has been damaged or dropped. If the supply cord is damaged, it must be replaced by a Fisher & Paykel authorised technician or a similarly qualified person in order to avoid a hazard.
- WARNING: When the appliance is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
- WARNING: Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the oven in a safe way and understands the hazards of improper use.
- To reduce the risk of fire in the oven cavity:
  - When heating food in plastic or paper container, keep an eye on the oven due to the possibility of ignition.
  - Remove wire twist-ties from paper or plastic bags before placing bag in oven.
  - If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
  - Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils or food in the cavity when not in use.
- WARNING: Liquid or other food must not be heated in sealed containers since they are liable to explode.
- Microwave heating of water and other liquids can result in delayed eruptive boiling, therefore care has to be taken when handling the container.

## Safety and warnings [

- Do not fry food in the oven. Hot oil can damage oven parts and utensils and even result in skin burns.
   Oil can self ignite and therefore create a fire hazard.
- Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode even after microwave heating has ended.
- Pierce foods with heavy skins such as potatoes, whole squashes, apples and chestnuts before cooking.
- The contents of feeding bottles and baby jars should be stirred or shaken and the temperature should be checked before serving in order to avoid burns.
- Cooking utensils may become hot because of heat transferred from the heated food. Potholders may be needed to handle the utensils.
- Utensils should be checked to ensure that they are suitable for use in microwave oven.
- WARNING: It is hazardous for anyone other than a trained person to carry out any service or repair operation which involves removing of any cover protecting against exposure to microwave energy.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- During use the oven becomes hot. Care should be taken to avoid touching heating element inside the oven.
- WARNING: Accessible parts may become hot when the grill is in use. Children should be kept away.
- This product is Group 2 Class B ISM equipment. The definition of Group 2 which contains all ISM (Industrial, Scientific and Medical) equipment in which radio-frequency energy is intentionally generated and/or used in the form of electromagnetic radiation for the treatment of material, and spark erosion equipment. For Class B equipment is equipment suitable for use in domestic establishments and in establishments directly connected to a low voltage power supply network which supplies buildings used for domestic purpose.

#### Installation

## Important!

- Please refer to the separate Installation instructions for full installation details.
- This is a built-in microwave oven intended to be installed in a cavity only.
- Make sure that all the packing materials are removed from the inside of the door.
- WARNING: Check the oven for any damage, such as misaligned or bent door, damaged door seals and sealing surface, broken or loose door hinges and latches and dents inside the cavity or on the door. If there is any damage, do not operate the oven and contact a Fisher & Paykel authorised technician.
- This microwave oven must be placed on a flat, stable surface to hold its weight and the heaviest food likely to be cooked in the oven.
- Do not place the oven where heat, moisture or high humidity are generated or near combustible materials.
- Do not operate the oven without glass tray, roller support and shaft in their proper positions.
- Make sure that the power supply cord is undamaged and does not run under the oven or over any hot or sharp surface.
- The socket must be readily accessible after installation so that it can be easily unplugged in an emergency.

## Safety and warnings

- Do not use the oven outdoors.
- If the supply cord is damaged, it must be replaced by a Fisher & Paykel authorised technician or similarly qualified persons in order to avoid hazard.

#### **Flectrical**

This appliance must be grounded. This oven is equipped with a cord having a grounding wire with a grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current. It is recommended that a separate circuit serving only the oven be provided. Using a high voltage is dangerous and may result in a fire or other accidents causing oven damage.

## **A WARNING!**



#### **Electric Shock Hazard**

Do not modify the moulded plug attached.

Improper use of the grounding plug can result in a risk of electric shock.

#### Note:

- 1 If you have any questions about the grounding or electrical instructions, consult a qualified electrician or a Fisher & Paykel authorised technician.
- 2 Neither the manufacturer nor the dealer can accept any liability for damage to the oven or personal injury resulting from failure to observe the electrical connection procedures.

The wires in this cable main are coloured in accordance with the following code:

Green and Yellow = EARTH Blue = NEUTRAL Brown = LIVE

#### Radio interference

Operation of the microwave oven can cause interference to your radio, TV or similar equipment. When there is interference, it may be reduced or eliminated by taking the following measures:

- 1 Clean door and sealing surface of the oven.
- 2 Reorient the receiving antenna of radio or television.
- 3 Relocate the microwave oven with respect to the receiver.
- 4 Move the microwave oven away from the receiver.
- 5 Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.

## Microwave cooking principles

- Arrange food items carefully. Place thickest areas towards outside of dish.
- Watch cooking time. Cook for the shortest amount of time indicated and add more as needed.
- Food severely overcooked can smoke or ignite.
- Cover food items while cooking. Covers prevent spattering and help food items to cook evenly.

- Turn food items over once during microwaving to speed cooking of such food items as chicken and hamburgers. Large items like roasts must be turned over at least once.
- Rearrange food items such as meatballs halfway through cooking both from top to bottom and from the centre of the dish to the outside.

### **Utensils** guide

- The ideal material for a microwave utensil is transparent to microwave energy (see table below).
- It allows energy to pass through the container and heat the food.
- Microwave energy cannot penetrate metal, so metal utensils or dishes with metallic trim should not be used.
- Do not use recycled paper products when microwave cooking, as they may contain small metal fragments which may cause sparks and/or fires.
- Round/oval dishes rather than square/oblong ones are recommend, as food in corners tends to overcook.
- Narrow strips of aluminium foil may be used to prevent overcooking of exposed areas. Be careful not to use too much and keep a distance of 2.54 cm between foil and cavity.
- The list below is a general guide to help you select the correct utensils.

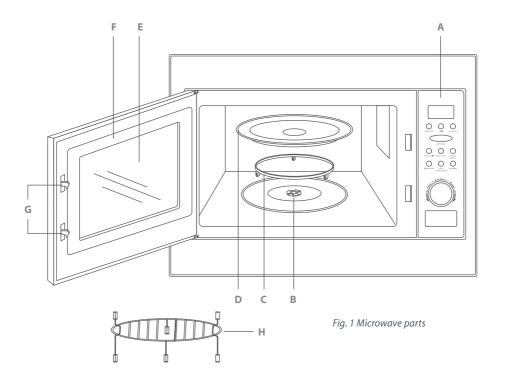
Cookware	Microwave	Grill	Convection	Combination*
Heat-resistant glass	Yes	Yes	Yes	Yes
Non heat-resistant glass	No	No	No	No
Heat-resistant ceramics without metallic decoration	Yes	Yes	Yes	Yes
Microwave-safe plastic dish	Yes	No	No	No
Kitchen paper	Yes	No	No	No
Metal tray	No	Yes	Yes	No
Metal rack	No	Yes	Yes	No
Aluminium foil & foil container	No	Yes	Yes	No

<sup>\*</sup>Applicable for both 'microwave+grill' and 'microwave+convection' cooking.

## **Glass Tray**

- Do not operate the oven without Turntable ring assembly and Glass Tray in place.
- 2 Only use the Glass Tray specifically designed for this oven. Do not substitute another Glass Tray.
- 3 If Glass Tray is hot, allow to cool before cleaning or placing in water.
- 4 Do not cook directly on Glass Tray. Always place food on a microwave safe dish, or on the rack in a microwave safe dish.
- **5** Glass Tray can rotate in either direction.
- 6 If food or utensil on Glass Tray touches oven walls, causing the tray to stop moving, the tray will automatically rotate in opposite direction. This is normal.

## 8 Part names



- A Control panel
- **B** Turntable shaft
- **c** Turntable ring assembly
- **D** Glass tray
- **E** Observation window
- **F** Door assembly
- **G** Safety interlock system
- **H** Grill rack (only for Grill Series)

#### **DISPLAY SCREEN**

Displays cooking time, power level, indicators and current time.

#### **MICROWAVE**

Programs microwave cooking; or Selects microwave power level.

#### GRILL

Programs grill cooking.

### **CONVECTION**

Programs convection cooking.

#### **AUTO MENU**

Allows you to cook or reheat food automatically without entering power level or time.

#### MICRO. + GRILL

Combines microwave and grill cooking on three different settings.

#### MICRO. + CONVECTION

Combines microwave and convection cooking on four different settings.

#### WT./TIME DEFROST

Defrosts food by either weight or time.

#### CLOCK/PRF-SFT

Sets the clock.

### START/+30SEC./CONFIRM

Confirms and starts the program; or Starts cooking at 100% microwave power level for 30 seconds (each press increases cooking time by 30 seconds).

#### STOP/CLEAR

Stops the cooking program or clears all previous settings before cooking starts.

(Please see the following pages for more detail).

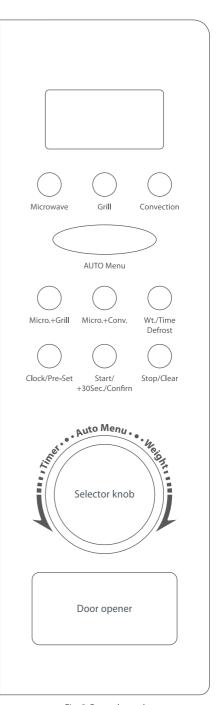


Fig. 2 Control panel

### Setting the clock

- 1 Press the CLOCK/PRE-SET button to choose 12-hour or 24-hour.
- 2 Turn the Selector knob (see Fig. 3) to adjust the hour figures.
- 3 Press CLOCK/PRE-SET and the minute figures will flash.
- 4 Turn the Selector knob to adjust the minute figures.
- **5** Press CLOCK/PRE-SET to finish clock setting (: will flash).

Note: during the process of clock setting, if you press STOP/CLEAR, the oven will automatically go back to the previous setting.



Fig. 3 Selector knob

## Microwave cooking ?

Microwave cooking allows you to choose the cooking power and time each time you use the microwave.

- 1 Press MICROWAVE once ( $P \mid \Box \Box$  will flash in the display).
- 2 To adjust the power level between 100% and 10%, press the MICROWAVE button the required number of times (see the table below) or turn the Selector knob until the desired power level is displayed.

Press	Display	Power level	Description
Once	PIDO	100%	High
Twice	P80	80%	Med. High
3 times	PS0	50%	Medium
4 times	P30	30%	Med. Low
5 times	PIO	10%	Low

- 3 Press START/+30SEC./CONFIRM button to confirm.
- 4 Turn the Selector knob to select the cooking time (minimum 5 seconds; maximum 95 minutes).
- **5** Press START/+30SEC./CONFIRM to start cooking.
- If you want to temporarily stop a cooking session, press STOP/CLEAR once. Start the cooking again by pressing START/+30SEC./CONFIRM; or press STOP/CLEAR twice to cancel the cooking programme altogether.
- After the cooking time ends, the oven alarm will beep five times.

## Grill cooking **W**

Grill cooking is particularly useful for thin slices of meat, steaks, chops, kebabs, sausages and pieces of chicken. It is also suitable for hot sandwiches and au gratin dishes.

- 1 Press the GRILL button once ([-1] will show in the display).
- 2 Turn the Selector knob to select the cooking time (minimum 5 seconds; maximum 95 minutes).
- 3 Press START/+30SEC./CONFIRM to start cooking.

When half of the grill time has passed, the alarm will beep twice to tell you to turn the food over. If you leave the oven to continue grilling without turning the food over the alarm will beep twice (up to four more times) to remind you to turn your food over, as it continues grilling. For best result in grilling food, you should turn the food item over, close the door and then press START/+30SEC./CONFIRM to resume cooking.

## Convection cooking

Convection cooking enables you to cook the food as with a traditional oven. Microwaves are not used. During convection cooking, hot air is circulated throughout the oven cavity to brown and crisp food items quickly and evenly. This oven can be programmed for ten different cooking temperatures between 140°C and 230°C at 10°C increments.

#### With preheating

It is recommended that the oven is preheated to the appropriate temperature before food is placed in the oven.

- 1 Press the CONVECTION button once and  $P\Box$  will flash in the display. This is the temperature setting.
- 2 To adjust the temperature between 140°C 230°C, press CONVECTION the required number of times or turn the Selector knob until the desired temperature is displayed.
- 3 Press the START/+30SEC./CONFIRM to confirm the temperature.
- 4 Press the START/+30SEC./CONFIRM to start preheating.
  - When the oven has reached the preheated temperature, the oven alarm will beep twice to remind you to put the food into the oven. The preheated temperature will flash in the display.
- **5** Put the food into the oven and close the door. Turn the Selector knob to select the cooking time (minimum 5 seconds; maximum 95 minutes).
- **6** Press the START/+30SEC./CONFIRM key to start cooking.

Note: the cooking time cannot be set until the oven has reached the preheated temperature and the door has been opened.

The oven will stop if the cooking time is not set within 5 minutes. The oven alarm will beep five times and return to the standby mode (and the current time is displayed).

#### Without preheating

- 1 Press the CONVECTION button once and  $I \dashv \Box$  will flash in the display. This is the temperature setting.
- 2 To adjust the temperature between 140°C 230°C, press CONVECTION the required number of times or turn the Selector knob until the desired temperature is displayed.
- 3 Press the START/+30SEC./CONFIRM to confirm the temperature.
- 4 Put the food into the oven and close the door.

  Turn the Selector knob to select the cooking time (minimum 5 seconds; maximum 95 minutes).
- 5 Press the START/+30SEC./CONFIRM key to start cooking.

### **Combination cooking**

#### Microwave + Grill

This feature allows you to combine grill and microwave cooking on three different settings.

- 1 Press the MICRO.+GRILL button once ( $\mathcal{L}$ - $\mathcal{L}$  will show in the display).
- 2 To adjust the grill power, press the MICRO.+GRILL button the required number of times (see the table below) or turn the Selector knob until the desired grill level is displayed.
- 3 Press START/+30SEC./CONFIRM to confirm.
- 4 Turn the Selector knob to select the cooking time (minimum 5 seconds; maximum 95 minutes).
- **5** Press START/+30SEC./CONFIRM to start cooking.

Display	Microwave Power	Grill Power
6-2	28%	72%
G-3	38%	62%
G-4	48%	52%

#### Microwave + Convection

This feature allows you to combine microwave and convection cooking on four different settings.

- 1 Press the MICRO.+CONV. button once ([-1] will show in the display).
- 2 To adjust the convection power, press the MICRO.+CONV. button the required number of times (see the table below) or turn the Selector knob until the desired convection level is displayed.

Display	Microwave Power	Convection Power	Grill Power
	28%	72%	-
E-2	38%	62%	-
E-3	48%	52%	-
E-4	48%	52%	52%

### Multi-stage cooking

- Your oven can be programmed for up to 2 automatic cooking sequences.
- Defrost should be selected as the first stage of the program.
- The oven alarm will beep once after each stage and the next stage will begin.
- Auto menu and preheating cannot be set as one of the multi-stage cooking sequences.

For example, to defrost the food for 5 minutes then cook with 80% microwave power for 7 minutes:

- 1 Press Wt./TIME DEFROST twice ( \( \delta \in F \geq \) will show in the display).
- 2 Turn the Selector knob to select the defrost time of 5 minutes.
- 3 Press MICROWAVE once.
- 4 Choose 80% microwave power by turning the Selector knob until  $P \square \square$  shows in the display.
- 5 Press START/+30SEC./CONFIRM to confirm.
- **6** Turn the Selector knob to select the cooking time of 7 minutes.
- 7 Press START/+30SEC./CONFIRM to start cooking.

### **Delay start cooking**

#### To set the oven for delay start cooking

- 1 Set the clock first (refer to 'Setting the clock' on page 10). The clock must be set for the delay start cooking function to work.
- 2 Select the cooking program. A maximum of two stages can be selected.

Note: defrosting should not be included in the delay start cooking function. Auto menu can be set as a single stage only.

For example, to cook with 80% microwave power for 7 minutes.

- a Press MICROWAVF once.
- **b** To select 80% microwave power, turn the Selector knob until PBD shows in the display.
- c Press START/+30SEC./CONFIRM to confirm.
- **d** Turn the Selector knob to select the cooking time of 7 minutes.

Do not press START/+30SEC./CONFIRM.

- 3 Press CLOCK/PRE-SET. The current time is shown and the hour figures will flash in the display.
- 4 Turn the Selector knob to adjust the hour figures. This should be within 0 23 (24-hour) or 1 12 (12-hour).
- **5** Press CLOCK/PRE-SET and the minute figures will flash in the display.
- 6 Turn the Selector knob to adjust the minute figures. This should be within 0 59.
- Press START/+30SEC./CONFIRM to confirm the delay start cooking time.
   stops flashing and stays lit until the pre-set time. The oven alarm will beep twice and start cooking automatically at the pre-set time.

### **Quick start cooking**

Use this feature to programme the oven to cook food at 100% power automatically.

 Turn the Selector knob anti-clockwise (to the left) to select the cooking time then press the START/+30SEC./CONFIRM button to start.

OR

- Press the START/+30SEC./CONFIRM button in quick succession to select the cooking time.
   Each press on this button increases the cooking time by 30 seconds. The maximum cooking time is 95 minutes.
- During Microwave, Grill, Convection and Combination cooking functions, press START/+30SEC./
   CONFIRM to cook with 100% power level for 30 seconds. Each press on this button increases the cooking time by 30 seconds.

Note: this function cannot work under Defrost, Auto Menu and Multi-stage cooking.

Press the STOP/CLEAR button or open the door before starting another cooking function.

#### Auto menu

Auto menu allows you to cook or reheat food automatically without entering power level or time. Choose the food item and its weight and the oven will automatically cook your food item at the necessary power level for the required amount of time.

- Press AUTO MENU and A-I will show in the display.
- 2 To select the desired function, press the AUTO MENU button the required number of times (see the Auto menu table on page 16) or turn the Selector knob until the desired function is displayed.
- 3 Press START/+30SEC./CONFIRM to confirm.
- 4 Turn the Selector knob to select the weight as indicated in the Auto menu (the g indicator will light up).
- **5** Press START/+30SEC./CONFIRM to start cooking.

Note: Cake menu is under convection cooking with 180°C warm-up function and you should preheat first following the auto menu operation. When the oven reaches the required temperature, it will stop heating, and the alarm will beep to remind you to put cake in, then press START/+30SEC./CONFIRM to start cooking.

Note: food items may require more or less than the pre-programmed time to cook thoroughly depending on size and thickness of items.

Menu	Weight (g)	Display	Power	
	150	150		
0.1	250	250		
<i>∏- </i> Auto reheat	350	350	100%	
Auto reneat	450	450		
	600	600		
0.3	1 (about 230g)	1		
<i>R-                                    </i>	2 (about 460g)	2	100%	
rotato	3 (about 690g)	3		
	150	IS 0		
R- 3	300	300	100%	
Meat	450	450	10070	
	600	600		
6.44	150	IS 0		
유- 닉 Vegetable	350	350	100%	
vegetable	500	500 150 250		
	150	IS 0		
0.5	250	250		
<i>R-5</i> Fish	350	350	80%	
LISII	450	450		
	650	650		
0.5	50 (with 450 ml water)	50		
<i>R - Б</i> Pasta	100 (with 800 ml water)	100	80%	
T d3td	150 (with 1200 ml water)	150		
0.7	200	200		
<i>R-7</i> Soup	400	400	100%	
	600	600		
<i>R- B</i> Cake	475	475	Preheat at 180°C	
	200	200		
A-9	300	300	C-4	
Pizza	400	400		
	500	500		
A-10	750	750	<u></u>	
Chicken	1000	1000	C-4	
	1200	1200		

#### Defrost

- The maximum defrosting time is 95 minutes.
- For raw or previously cooked frozen food, it is recommended to allow approximately 2 minutes per 100 grams.
- Always stop the oven periodically to remove or separate the portions that are defrosted. If the food item is not defrosted at the end of the estimated defrosting time, program the oven in one minute increments until totally defrosted.
- When using plastic containers straight from the freezer, defrost only long enough to remove the food item from the plastic container then place the food item in a microwave-safe dish.
- Do not place the food item in the centre of the glass turntable if the food weight is less than 200 grams. Place the food item at the edge of the glass turntable to defrost.
- After the defrosting time ends, the oven alarm will beep five times.

### Defrost by weight

- 1 Press the Wt./TIME DEFROST button once ( | E F | will show in the display).
- 2 Turn the Selector knob to select the weight of food (the g indicator will light up). The weight should be 100 – 2000 grams.
- 3 Press the START/+30SEC./CONFIRM button to start defrosting ( and \*\* will flash and the g indicator light will be off).

### Defrost by time

- 1 Press the Wt./TIME DEFROST button twice ( $d \in F \supseteq$  will show in the display).
- 2 Turn the Selector knob to select the cooking time (maximum 95 minutes).
- 3 Press the START/+30SEC./CONFIRM button to start defrosting ( ? and \*\* will flash in the display).

## To see the current power level during cooking

Press MICROWAVE, GRILL, MICRO.+GRILL, GRILL+CONV. or CONVECTION and the current power will be displayed for 2 – 3 seconds.

## To see the pre-set time for delay start cooking

Press CLOCK/PRE-SET and the delay start time will flash for 2 – 3 seconds, then the display will return to showing the current time.

## To see the current time during cooking

Press CLOCK/PRE-SET and the current time will be displayed for 2 – 3 seconds.

### **Key lock**

The key lock prevents unsupervised operation by children.

#### To set the key lock

Press STOP/CLEAR for 3 seconds until the oven gives a long beep and the —0 indicator light is on in the display. This indicates that the key lock is on and all buttons are disabled.

#### To cancel the key lock

Press STOP/CLEAR for 3 seconds until the oven gives a long beep and the **--**0 indicator light is off

#### Additional information

- START/+30SEC./CONFIRM must be pressed to continue cooking if the door has been opened during cooking.
- Once the cooking programme has been selected, if START/+30SEC./CONFIRM is not pressed within 5 minutes, the selection will be cancelled and the display with revert to standby mode (displaying current time).
- The oven alarm will sound five times to alert you when cooking is finished.

#### Interior

- Turn off the oven and remove the power plug from the wall socket before cleaning.
- Keep the inside of the oven clean. When food splatters or spilled liquids adhere to oven walls, wipe with a damp cloth. Mild detergent may be used if the oven gets very dirty. Avoid the use of sprays and other harsh cleaners as they may stain, streak or dull the door surface.
- Remove the glass tray for cleaning regularly. Wash the tray in warm, soapy water or in a dishwasher.
- The roller ring and oven floor should be cleaned regularly to avoid excessive noise. Simply wipe the bottom surface of the oven with mild detergent. The roller ring may be washed in mild soapy water or in the dishwasher. When removing the roller ring from cavity floor for cleaning, be sure to replace it in the proper position.
- Remove odours from your oven by combining a cup of water with the juice and skin of one lemon in a deep microwaveable bowl and microwave for five minutes. Wipe thoroughly and dry with a soft cloth.
- The oven should be cleaned regularly and any food deposits removed. Failure to maintain the oven in a clean condition could lead to deterioration of the surface and adversely affect the life of the appliance or possibly result in a hazardous situation.

#### Exterior

- Turn off the oven and remove the power plug from the wall socket before cleaning.
- The exterior surfaces should be cleaned with a damp cloth. To prevent damaging the operating parts inside the oven, make sure water does not seep into the ventilation openings.
- Wipe the door and door window on both sides, the door seals and adjacent parts frequently with a damp cloth to remove any spills or spatters. Do not use abrasive cleaners.
- Do not allow the control panel to become wet. Clean with a soft, damp cloth. When cleaning the
  control panel, leave oven door open to prevent oven from accidentally turning on.
- If steam accumulates inside or around the outside of the oven door, wipe with a soft cloth. This may occur when the microwave oven is operated under high humidity conditions and it is a normal occurrence.
- Do not use a steam cleaner.

## Replacement of the interior light

- When it becomes necessary to replace the oven light, please consult a Fisher & Paykel authorised technician or qualified electrician to have it replaced.
  - Note: oven bulb replacement is not covered by your warranty.
- WARNING: The technician must ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.

Problem	Possible causes	What to do	
Microwave oven interferes with TV reception.	There are a number of causes to interference.	Refer to 'Radio interference' on page 6 for ways to eliminate or reduce interference.	
Dim oven light.	The oven light may become dim during low power microwave cooking.	Check whether low power cooking is selected.	
Steam accumulates on the door and/or hot air comes out of the vents.	This is normal. Steam may come out of food as it is cooked. Most steam will be released through the vents but some steam may accumulate on cool surfaces (eg. the oven door and internal surfaces).  This will occur when the microwave oven is operated under conditions of high humidity and cooler climatic conditions.	If steam accumulates inside or around the outside of the door and internal surfaces, wipe with a soft cloth.	
Oven does not operate.	Power cord is not plugged in securely.	Check to ensure that the oven is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.	
	Fuse blows or circuit breaker has tripped.	Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.  If the fuse or the circuit breaker needs replacing, contact your Fisher & Paykel Authorised Repairer.	
	Control panel is not programmed correctly or the timer is not set.	Check to ensure that the control panel is programmed correctly and the timer is se	
	Door is not closed securely.	Check to ensure that the door is securely closed engaging the door safety lock system. Otherwise, the microwave energy will not flow into the oven.	
Glass turntable makes a noise when the microwave oven is operating.	The roller rest and/or oven bottom are dirty.	Refer to "Cleaning and care" on page 19 to clean the interior components.	

## Important!

If none of the above rectify the situation, then contact a Fisher & Paykel authorised technician. Do not try to adjust or repair the oven yourself.

You automatically receive a 2 year Manufacturer's Warranty with the purchase of this Product covering parts and labour for servicing within the country of purchase.

### Fisher & Pavkel undertakes to:

Repair or, at its option, replace without cost to the owner either for material or labour any part of the Product, the serial number of which appears on the Product, which is found to be defective within TWO YEARS of the date of purchase.

**Note**: this Warranty is an extra benefit and does not affect your legal rights.

### This Warranty DOES NOT cover

- Service calls which are not related to any defect in the Product. The cost of a service call will be charged if the problem is not found to be a Product fault. For example:
  - 1. Correcting the installation of the Product.
  - 2. Instructing you how to use the Product.
  - 3. Replacing house fuses or correcting house wiring or plumbing.
  - 4. Correcting fault(s) caused by the user.
  - 5. Breakage of accessories, eg glass tray, turntable ring assembly.
  - 6. Noise or vibration that is considered normal, eq drain/fan sounds, refrigeration noises or user warning beeps.
  - 7. Correcting damage caused by pests, eg rats, cockroaches, etc.
  - 8. Replacement light bulbs.
- **B** Defects caused by factors other than:
  - 1. Normal domestic use or
  - 2. Use in accordance with the Product's User Guide.
- C Defects to the Product caused by accident, neglect, misuse or Act of God.
- D The cost of repairs carried out by non-authorised repairers or the cost of correcting such unauthorised repairs.
- Normal recommended maintenance as set out in the Product's User Guide.
- Repairs when the appliance has been dismantled, repaired or serviced by other than a Fisher & Paykel Authorised Repairer or the selling dealer.
- **G** Pick-up and delivery.
- H Transportation or travelling costs involved in the repair when the Product is installed outside the Fisher & Paykel Authorised Repairer's normal service area.

This Product has been designed for use in a normal domestic (residential) environment. This Product is not designed for commercial use (whatsoever). Any commercial use by a Customer will affect this Product's Warranty.

Service under this Manufacturer's Warranty must be provided by a Fisher & Paykel Authorised Repairer (refer to the 'Customer Care' section at the back of this book). Such service shall be provided during normal business hours. This Warranty certificate should be shown when making any claim.

#### For Australian Customers

This Warranty is an extra benefit and does not affect your legal rights. Our goods come with quarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please keep this User Guide in a safe place.

### Before you call for service or assistance...

Check the things you can do yourself. Refer to your User Guide and check:



- 1 Your appliance is correctly installed.
- 2 You are familiar with its normal operation.
- 3 You have read the problem solving at the back of the book.

If after checking these points you still need assistance, please refer to your nearest Fisher & Paykel Authorised Repairer, or contact us through our local website listed on the back cover.

### In New Zealand if you need assistance...\*

Call your Fisher & Paykel retailer who is trained to provide information on your appliance, or if we can be of any further help, please contact our Customer Care Centre,

Toll Free: 0800 FP CARE or 0800 37 2273 Fax: (09) 273 0656

Email: customer.care@fp.co.nz Postal address: PO Box 58732, Botany, Manukau 2163

#### If you need service...\*

Fisher & Paykel has a network of independent Fisher & Paykel Authorised Repairers whose fully trained technicians can carry out any service necessary on your appliance. Your dealer or our Customer Care Centre can recommend a Fisher & Paykel Authorised Repairer in your area.

### In Australia if you need assistance...\*

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

Email: customer.care@fp.com.au Postal Address: PO Box 798, Cleveland QLD 4163

#### If you need service...\*

Fisher & Paykel has a network of qualified Fisher & Paykel Authorised Repairers responsible for servicing only Fisher & Paykel branded appliances. Our Customer Care Centre can recommend a qualified Fisher & Paykel Authorised Repairer in your area.

\*If you call, write or contact our website please provide: your name and address, model number, serial number, date of purchase and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

Product details can be found on the bottom right side of the product behind the door.

#### **Product details**

Fisher & Paykel Appliances, Ltd

Model/Serial No.

Date of Purchase	Purchaser
Dealer	Suburb
Town	Country

www.fisherpaykel.co.nz www.fisherpaykel.com.au

## Fisher & Paykel

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The product specifications in this booklet apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time. You should therefore check with your Dealer to ensure this booklet correctly describes the product currently available.

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