

FISHER & PAYKEL

**WALL RANGEHOOD, BOX CHIMNEY
WITH EXTERNAL BLOWER**

CONTEMPORARY
HC60DCEXB3 & HC90DCEXB3

USER GUIDE
NZ AU

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Registration

To register your product visit our website: fisherpaykel.com/register

⚠ WARNING!



Electric Shock Hazard

Failure to follow this advice may result in electric shock or death.

- Always disconnect the appliance from the mains power supply before carrying out any maintenance or repairs. Failure to do so can result in death, electric shock, fire or injury to persons.
- Do not immerse cord or plugs in water or other liquid.

⚠ WARNING!



Weight Hazard

Failure to follow this advice may result in personal injury.

- The appliance is heavy. Please ensure adequate care is taken when installing the appliance to prevent personal injury. The appliance must be installed onto a solid wall, stud, beam or truss.
- **Product weight:** 9kg (HP60) and 13.4kg (HP90).

READ AND SAVE THESE INSTRUCTIONS

SAFETY AND WARNINGS

WARNING!

When using this appliance always exercise basic safety precautions including the following:

- This product is for use with a compatible Fisher & Paykel external blower. Failure to comply could void your warranty. Please read the entire set of instructions before installing or using this appliance.
- The room must have adequate ventilation when the rangehood is used at the same time as appliances burning gas or other fuels.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- You must read the details concerning the method and frequency of cleaning.
- There is a fire risk if cleaning is not carried out in accordance with the instructions.
- Never leave frying food unattended since grease can overheat and catch fire. The risk of fire is even greater in the case of used oil.
- Do not flambé under the rangehood.
- Never use the rangehood without the filters in place.
- CAUTION: accessible parts may become hot when used with cooking appliances.
- Remove all packaging, including protective wrappings, before use.
- Unplug or disconnect the appliance from the power supply before servicing or cleaning.
- The rangehood may stop working during an electrostatic discharge (eg lightning). Switch off the electricity supply to the rangehood and reconnect after one minute.
- Never use abrasive or oil based cleaners.

USING YOUR RANGEHOOD

This rangehood should be turned on for a few minutes before cooking in order to establish air currents upward through the rangehood. This will also enable hot air removal from your kitchen and keep the rangehood surface cool. When heat, smoke, moisture, grease and cooking odours are produced, they will be carried outside instead of drifting into other rooms.

Use the low fan speeds for normal use and the higher fan speeds for high heat, strong odours or fumes.

Induction cooking considerations

Induction cooktops use energy efficient technology that only heats the contents of a cooking pot. Unlike gas or traditional electric cooktops, the surrounding air does not get heated when using an induction cooktop. As a result, rangehood filters, splashbacks and surrounding cabinetry do not get warmed up, increasing the likelihood of condensation on these cooler surfaces. Other factors like ambient temperature, humidity, natural ventilation of the room, size of the cookware and how the induction cooktop is being used also influence condensation. For example, rapid boiling on high cooktop heat settings like PowerBoost increases the rate at which water is evaporated, increasing the likelihood of condensation. It is important to understand that neither the rangehood nor the induction cooktop are faulty as a result of this phenomenon.

Condensation can be minimised by:

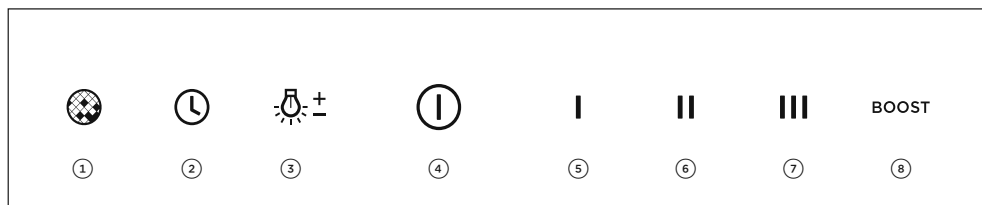
- Using the rangehood on a lower speed setting when boiling.
- Using the induction cooktop on a lower heat setting when boiling.
- Switching the rangehood on 5 minutes before cooking and letting it run for at least 5 minutes after cooking.

Gas cooking considerations

Using a powerful gas cooktop or multiple gas burners operating at the same time can cause the rangehood surfaces to become hot. This effect can be reduced by:

- Using the maximum speed setting to enable hot air to be extracted quickly.

CONTROL PANEL



① Filter cleaning alert	Illuminates to alert the need to clean filters. Can be deactivated with a single button press.
② Timer	Press to turn the timer on. The fan operates for 5 minutes at the current speed and each descending speed before turning off.
③ Lights	Press to turn the lights on/off. The lights are dimmable. Press and hold to adjust the brightness level.
④ Power on/off	Press to turn the rangehood on/off. The fan automatically turns on to operate at level 1.
⑤ Fan speed 1	Press to select the lowest fan speed 1. The fan speed level icon illuminates red when selected.
⑥ Fan speed 2	Press to select fan speed 2.
⑦ Fan speed 3	Press to select fan speed 3.
⑧ Boost	Press to turn the fan onto boost speed. The icon flashes red when it is on. The rangehood will operate on boost speed for 5 minutes and will then revert to speed 3.

CARE AND CLEANING

This rangehood should be cleaned regularly using a mild, liquid detergent and a clean soft cloth to avoid a build-up of grease occurring. Avoid the use of corrosive chemicals, abrasive cleaning products, hard brushes and steel wool pads. Grease deposits are corrosive which can cause damage.

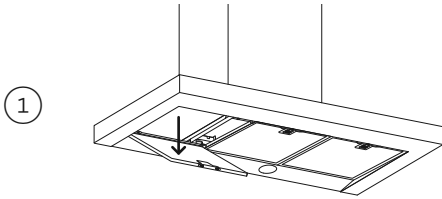
In areas of high humidity or coastal environments, cleaning should be carried out more frequently. Disconnect the product from the power source before undertaking any cleaning.

Do not operate the hood without filters in place.

Aluminum filters

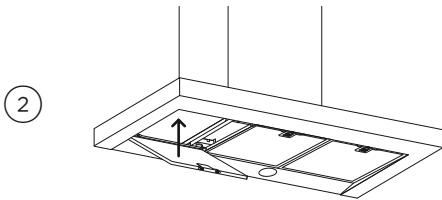
- Clean the filters at least once a month. Filters may need to be cleaned more frequently depending on the cooking methods used and frequency of use.
- Aluminum filters should be removed and cleaned with hot soapy water or in a dishwasher.
- If washed in a dishwasher, the filter should be placed in an upright position to prevent food from falling on them.
- After rinsing and drying, refit the filters.

Removing the aluminium filters



Pull the catch and tilt the filter downwards until it disengages from the supports.

Replacing the aluminium filters



Place the filter into the support at the rear of the rangehood. Push the filter back into place.

CARE AND CLEANING

Replacing the light bulb

ILCOS D code: DRR-3.5-220/240-GU10-50/50

- Before changing the light bulb, ensure the rangehood is disconnected from the power supply.
- Remove the aluminium grease filters.
- Replace light bulbs.
- Refit the aluminium filters.
- Replacement bulbs are not covered by warranty.

External blower maintenance and cleaning

- Before roof restoration or cleaning completely cover the outside motor system to avoid any chemical contact.
- Regularly clean the area surrounding the external blower to ensure it is not blocked by debris.

PARTS AND ACCESSORIES

ITEM	REFERENCE NUMBER
LED bulb	792603
Aluminium filter with stainless steel cover	792577

TROUBLESHOOTING

If there is a problem with your rangehood, please check the following points before contacting your local Fisher & Paykel trained and supported service technician or the Customer Care Centre.

PROBLEM	POSSIBLE CAUSES	WHAT TO DO
The external blower shuts off during use.	The external blower is equipped with a thermal protector to avoid overheating conditions.	Turn off the rangehood. Wait approximately 60 minutes and then attempt to restart the hood.
Airflow is lower than expected.	The ducting or the external blower is blocked.	Check the external blower is clear of debris. Check the ducting for kinks or other blockages.
Rangehood is loud.	Incorrect installation.	External blower should be installed as per the installation guide.
Excessive condensation forms on the rangehood.	Using an induction cooktop. High ambient temperature, humidity or low natural ventilation in the room. Height of rangehood installation.	Condensation can be minimised, refer to 'Using your rangehood'.

MANUFACTURER'S WARRANTY

You automatically receive a 2 year Manufacturer's Warranty with the purchase of this Built-In Integrated Rangehood covering parts and labour for servicing within the country of purchase.

Fisher & Paykel undertakes to:

Repair or, at its option, replace without cost to the owner either for material or labour any part of the product, the serial number of which appears on the product, which is found to be defective within TWO YEARS of the date of purchase.

Note: this Manufacturer's Warranty is an extra benefit and does not affect your legal rights.

This Manufacturer's Warranty DOES NOT cover

- Ⓐ Service calls which are not related to any defect in the product. The cost of a service call will be charged if the problem is not found to be a product fault. For example:
 - ① Correcting the installation of the product.
 - ② Instructing you how to use the product.
 - ③ Replacing house fuses or correcting house wiring or plumbing.
 - ④ Correcting fault(s) caused by the user.
 - ⑤ Noise or vibration that is considered normal, eg drain/fan sounds, refrigeration noises or user warning beeps.
 - ⑥ Correcting damage caused by pests, eg rats, cockroaches, etc
 - ⑦ Replacement light bulbs.
- Ⓑ Defects caused by factors other than:
 - ① Normal domestic use; or
 - ② Use in accordance with the product's user guide.
- Ⓒ Defects to the product caused by accident, neglect, misuse or 'act of God'.
- Ⓓ The cost of repairs carried out by non-trained and supported service technicians or the cost of correcting such repairs.
- Ⓔ Normal recommended maintenance as set out in the product's user guide.
- Ⓕ Repairs when the appliance has been dismantled, repaired or serviced by other than a Fisher & Paykel trained and supported service technician or the selling dealer.
- Ⓖ Pick-up and delivery.
- Ⓖ Transportation or travelling costs involved in the repair when the product is installed outside the Fisher & Paykel trained and supported service technician's normal service area.

Nothing in this manufacturer's warranty is intended to, or does, limit any rights you may have under law to recover the costs of inspecting or returning the goods to us.

This product has been designed for use in a normal domestic (residential) environment. This product is not designed for commercial use (whatsoever). Any commercial use by a customer will affect this product's Manufacturer's Warranty.

Service under this Manufacturer's Warranty must be provided by a Fisher & Paykel trained and supported service technician (refer to the 'Customer Care' section at the back of this book). Such service shall be provided during normal business hours. This Manufacturer's Warranty certificate should be shown when making any claim.

MANUFACTURER'S WARRANTY

For Australian Customers

This Manufacturer's Warranty is an extra benefit and does not affect your legal rights. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please keep this user guide in a safe place.

CUSTOMER CARE

Before you call for service or assistance

Check the things you can do yourself. Refer to your user guide and check that:

- ① Your product is correctly installed.
- ② You are familiar with its normal operation.

If after checking these points you still need assistance or parts, please refer to your nearest Fisher & Paykel trained and supported service technician, Customer Care, or contact us through our local website listed on the back cover.

In New Zealand if you need assistance*

Call your Fisher & Paykel retailer who is trained to provide information on your appliance, or if we can be of any further help, contact our Customer Care Centre.

Toll free: 0800 FP CARE or 0800 372 273

Fax: (09) 273 0656

Website: fisherpaykel.com

Postal address: Fisher & Paykel Appliances Ltd, PO Box 58550, Botany, Auckland 2163

If you need service*

Fisher & Paykel has a network of Fisher & Paykel trained and supported service technicians that can carry out any service necessary on your appliance. Our Customer Care Centre can recommend a Fisher & Paykel trained and supported service technician in your area.

In Australia if you need assistance*

Call the Fisher & Paykel Customer Care Centre and talk to one of our Customer Care Consultants.

Toll free: 1300 650 590

Fax: (07) 3826 9298

Website: fisherpaykel.com

Postal address: Fisher & Paykel Appliances Ltd, PO Box 798, Cleveland QLD 4163

If you need service*

Fisher & Paykel has a network of Fisher & Paykel trained and supported service technicians that can carry out any service necessary on your appliance. Our Customer Care Centre can recommend a Fisher & Paykel trained and supported service technician in your area.

For rest of the world*

Call your Fisher & Paykel retailer/dealer from whom you purchased the product. They are trained to provide information on your appliance. If we can be of any further help, contact use on:

Phone: +64 9 273 0660

Fax: +64 9 273 0580

Website: fisherpaykel.com

Postal address: Fisher & Paykel Appliances Ltd, PO Box 58550, Botany, Auckland 2163, New Zealand.

CUSTOMER CARE

*If you call, write or contact our website please provide:
your name and address, model number, serial number, date of purchase and a complete description of the problem. This information is needed in order to better respond to your request for assistance.

**Product details can be found on the inside of the chassis.
The filter needs to be removed to be able to see them.**

Registration

Register your product with us so we can provide you with the best service possible.
To register your product visit our website: fisherpaykel.com/register

Complete and keep for safe reference:

Model _____
Serial No. _____
Purchase Date _____
Purchaser _____
Dealer _____
Suburb _____
Town _____
Country _____

FISHERPAYKEL.COM

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The models shown in this guide may not be available in all markets
and are subject to change at any time.

The product specifications in this guide apply to the specific products and
models described at the date of issue. Under our policy of continuous product
improvement, these specifications may change at any time.

For current details about model and specification availability in your country,
please go to our website or contact your local Fisher & Paykel dealer.

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