# FISHER & PAYKEL

## **CONVECTION SPEED OVEN**

**PROFESSIONAL** 

OM76NPX1 models

USER GUIDE NZ AU

# A WARNING!

# Precautions to avoid possible exposure to excessive microwave energy

- Do not attempt to operate this microwave with the door open. This can result in harmful exposure to microwave energy. It is important not to damage or tamper with the safety interlocks.
- Do not place any object between the microwave oven and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- Do not operate the microwave oven if it is damaged. It is particularly important that the microwave oven door close properly and that there is no damage to the: (1) door (bent), (2) hinges and latches (broken or loosened), (3) door seals and sealing surfaces.
- Do not repair or replace any part of the appliance unless specifically recommended in this guide. All other servicing should be done by a Fisher & Paykel trained and supported service technician.

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## Registration

To register your product visit our website: fisherpaykel.com/register

## **A** WARNING!

## **Electric Shock Hazard**

Failure to follow this advice may result in electric shock or death.



- Before carrying out any work on the electrical section of the appliance, it must be disconnected from the mains electricity supply.
- Connection to a good ground wiring system is absolutely essential and mandatory.
- Alterations to the domestic wiring system must only be made by a qualified electrician.
- Turn the oven off at the wall before replacing the oven lamp.

## **▲** WARNING!



## **Cut Hazard**

Failure to use caution could result in injury.

• Take care - some edges are sharp.

## **A** WARNING!



## **Fire Hazard**

Failure to follow this advice may result in overheating, burning, and injury.

 Do not use adapters, reducers, or branching devices to connect this appliance to the mains power supply.

# READ AND SAVE THIS GUIDE

#### **WARNING!**

To reduce the risk of fire, electrical shock, injury to persons or damage when using the appliance, follow the important safety instructions listed below. Read all the instructions before use. Use only for its intended purpose as described in these instructions.

#### Installation

- Ensure your appliance is properly installed and grounded by a qualified technician in accordance with the provided installation instructions.
- Install or locate this appliance only in accordance with the provided installation instructions.
- Do not install or operate the appliance if it is damaged or not working properly. If you
  receive a damaged product, contact your dealer or installer immediately.
- The appliance must not be installed behind a decorative door in order to avoid overheating.
- Do not mount this appliance over a sink.
- · This oven is not approved or tested for marine use.
- Do not store this appliance outdoors. Do not use this near a swimming pool, near a sink or in similar locations
- Do not immerse cord or plug in water. Do not let cord hang over edge of table or counter. Keep cord away from heated surfaces.
- · Do not cover or block any openings on the appliance.

#### Servicing

- User servicing: do not repair or replace any part of the appliance unless specifically.
   recommended in this guide. All other servicing should be done by a Fisher & Paykel trained and supported service technician.
- If the door or door seals are damaged, the oven must not be operated until it has been repaired by a trained person.
- It is hazardous for anyone other than a trained person to carry out any service or repair operation which involves the removal of any cover which gives protection against exposure to microwave energy.
- If the microwave oven light fails, contact a Fisher & Paykel trained and supported service technician or Customer Care.

#### Fire hazard

- Do not overcook food. Carefully attend appliance when paper, plastic or other combustible materials are placed inside the microwave oven to facilitate cooking.
- Remove wire twist-ties from paper or plastic bags before placing in microwave.
- If materials inside the microwave oven should ignite, keep microwave oven door closed, turn microwave oven off and disconnect the power cord or shut off power at the fuse or circuit breaker panel.
- Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils or food in the cavity when not in use.
- · Utensils should be checked to ensure that they are suitable for use in microwave ovens.
- When heating food in plastic or paper containers, check the oven frequently due to the
  possibility of ignition.
- If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.

#### SAFETY AND WARNINGS

- During and after use, do not touch, or let clothing or other flammable materials contact any interior area of the oven; allow sufficient time for cooling first.
- · In case of fire, smother the flame or use a dry chemical or foam type extinguisher.
- Use only dry oven mitts or potholders. Moist or damp potholders on hot surfaces could result in burns from steam. Do not let potholders touch hot areas or heating elements.
   Do not use a towel or a bulky cloth for a potholder. It could catch fire.

#### Food safety

 Safe food handling: leave food in the oven for as short a time as possible before and after cooking. This is to avoid contamination by organisms which may cause food poisoning. Take particular care during warm weather.

#### General

- This product has been designed for use in a domestic (residential) environment. This
  product is not designed for any commercial use. Any commercial use by the customer
  will affect this product's manufacturer's warranty.
- Household appliances are not intended to be played with by children.
- Do not leave children alone. Children should not be left alone or unattended in the area where the appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- HOT CONTENTS CAN CAUSE SEVERE BURNS. DO NOT ALLOW CHILDREN TO USE
  THE MICROWAVE. Children of less than 8 years old must be kept away from the
  appliance unless continuously supervised. This appliance can be used by children
  aged from 8 years and above, and persons with reduced physical, sensory or mental
  capabilities or lack of experience and knowledge, if they have been given supervision
  or instruction concerning the use of the appliance in a safe way and they understand
  the hazards involved. Cleaning and user maintenance shall not be done by children
  without supervision.
- · Do not place heavy objects on the oven door.
- Do not let aluminium foils and food probes touch the heating elements.
- Do not operate your appliance by means of an external timer or separate remote control system.
- Placement of oven shelves: always position shelves in the desired location while the
  oven is cool (before preheating). If a shelf must be removed while the oven is hot, do
  not let the oven mitts or potholder contact hot heating elements in the oven or the
  base of the oven.
- During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven.
- Do not heat unopened food containers. They can build up pressure that may cause the container to burst and result in injury.

#### Cleaning

- The oven must be cleaned periodically and all food residues must be removed.
- Failure to keep the oven clean could cause deterioration of the surfaces that could reduce the life of the appliance and cause dangerous conditions.
- Do not use oven cleaners, harsh/abrasive cleaning agents, waxes, or polishes. No
  commercial oven cleaner, oven liner, or protective coating of any kind should be used in
  or around any part of the oven. Do not use harsh/abrasive cleaners, scourers or sharp
  metal scrapers to clean the oven door glass since they scratch the surface, which may
  result in the glass shattering.
- Avoid using products containing chlorine, acids or abrasives, especially for cleaning painted parts. In addition, avoid using acid or alkaline substances.

#### SAFETY AND WARNINGS

 Do not spray water or use a steam cleaner to clean any part of the oven. Use only slightly damp cloths.

#### Microwave cooking

- · Do not operate microwave functions while the oven is empty.
- Do not operate microwave functions without the turntable in place. The turntable must be unrestricted so it can turn.
- Eggs in their shells and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- The contents of feeding bottles and baby food jars are to be stirred or shaken and the temperature is to be checked before consumption, in order to avoid burns.
- Microwave heating of beverages can result in delayed eruptive boiling, therefore care
  has to be taken when handling the container.
- Liquids, such as water, coffee or tea are able to be overheated beyond the boiling
  point without appearing to be boiling. Visible bubbling or boiling when the container is
  removed from the microwave oven is not always present. THIS COULD RESULT IN VERY
  HOT LIQUIDS SUDDENLY BOILING OVER WHEN A SPOON OR OTHER UTENSIL IS INSERTED
  INTO THE LIQUID.
- Do not overheat liquid. To avoid delayed boiling when heating liquids, always put a spoon in the container. Beverages containing spoons should be placed in the centre of the glass turntable. Metal components must stay at least 2 cm from the walls of the oven and the inside of the door. Sparks could damage the inside of the glass door. Stir the liquid both before and halfway through heating it.
- · Do not use straight-sided containers with narrow necks. Use a wide-mouthed container.
- After heating, allow the container to stand in the microwave oven for at least 20 seconds before removing the container.
- Use extreme care when inserting a spoon or other utensil into the container.

#### Unsuitable dishware

- The flat grill must be removed when using the microwave and combined modes. It can only be used with convection functions.
- Never turn on the microwave oven before you have put in the food. The only exception allowed is testing dishware.
- · Only use plates and crockery that are microwave safe.
- · Never heat food covered in tin foil.
- Use only bakeware approved for oven use. Follow the manufacturer's instructions.

#### **Pacemakers**

 Most pacemakers are shielded from interference from electronic products, including microwaves. However, patients with pacemakers may wish to consult their physicians if they have concerns.

#### Arcing

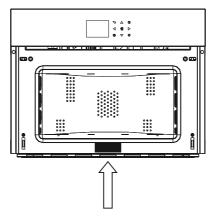
Arcing can occur during both speed cooking and microwave cooking. If you see arcing, press CANCEL/OFF and correct the problem. Arcing is the microwave term for sparks in the oven. Arcing is caused by:

- Metal or foil touching the side of the oven.
- Metal cookware or the wire oven rack used during either speedcook or microwave cooking.
- Metal such as twist-ties, poultry pins, or goldrimmed dishes in the oven.
- Recycled paper towels containing small metal pieces being used in the oven.

## SAFETY AND WARNINGS

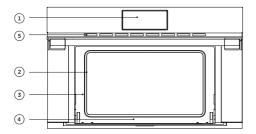
The oven's identification plate is accessible when the appliance is installed.

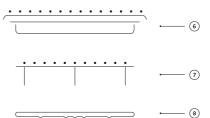
This identification plate, which is visible when you open the door, shows all the information you will need when requesting replacement parts for the appliance.



## **BEFORE YOU BEGIN**

- Ensure the installer has completed the 'Final checklist' in the Installation instructions.
- Read this guide, taking special note of the 'Safety and warnings' section.
- Remove all internal and external packaging and dispose of it responsibly. Recycle items that you can.
- Condition the oven, using the instructions under 'First use'.





#### Oven features and accessories

- Control panel
- ② Oven light location
- ③ Oven seal
- 4 Identification plate

- (5) Oven vent louvres
- 6 Baking pan and wire shelf
- 7 Turntable wire stand
- ® Glass turntable

Not shown: oven door and handle.

#### **CONTROL PANEL**



#### Control panel features

- ① Display
- ② Keypad
- 3 Cancel
- 4 Navigation arrow

- ⑤ Power
- 6 Confirm
- 7 Timer
- ® Cavity light

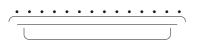
#### Using the touch controls

Your oven is operated using a touch keypad and display. To use the keypad to navigate between functions and settings, use the ball of your finger, not its tip. The controls respond to touch, so pressure is not needed.





## **ACCESSORIES**



#### Wire shelf

To remove, pull towards you and then lift. To insert, slide the shelf at a 45° angle until it locks. Then lower and push the shelf all the way to the end of the broil track.



#### Turntable wire stand

Slide the broil rack into the oven at a 45° angle ensuring it locks into place. Gently lower and push into the notches in the oven cavity.



#### Glass turntable

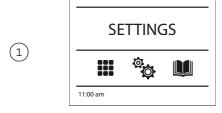
Position the glass turntable into the oven cavity ensuring all three notches are secure.

#### **FIRST USE**

When using your oven for the first time, you will be prompted to:

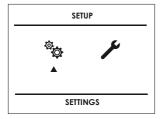
- · change the time
- change the clock format (12 hours or 24 hours)
- change the units for temperature and weight
- · adjust the volume of audio feedback
- change the language of the display

These settings can be modified at any time in the settings menu.



Locate the **SETTINGS** menu using the arrow keys. Press  $\checkmark$  to confirm.





Press  $\checkmark$  to enter the sub-menu.





Select the setting you want to change, adjust as needed then press ✓ to confirm.

#### Conditioning the oven

It is important that you condition the oven before using it for cooking. Conditioning will burn off any manufacturing residue and ensure you get the best results from the start. Ensure the kitchen is well ventilated before beginning.





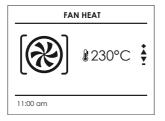
Enter the **COOKING** menu by locating **#** and pressing **/** to select.





Press J to select FAN HEAT.





Set the temperature to 230°C for 30 minutes.

#### After conditioning

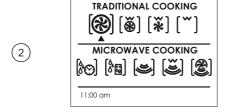
There will be a distinctive smell and a small amount of smoke during the conditioning process as manufacturing residue is burnt off. This is normal. Once cooled, wipe out the oven with a damp cloth and mild detergent, and dry thoroughly.

#### Conditioning accessories

Before using the accessories for the first time, clean carefully with hot water, dishwashing liquid and a soft cloth.

#### Selecting and using a function

Enter the function menu by locating  $\blacksquare$  and pressing  $\checkmark$  to select.



Navigate to the desired cooking mode and press 

✓ to select.

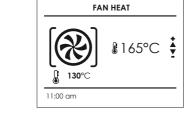


Use the ▲ ▼ to adjust the temperature before pressing ✓ to begin cooking.

If no temperature is selected after 10 seconds, the default temperature will be used.

To pause cooking, press ✓ at any point.

Press ✓ to resume.

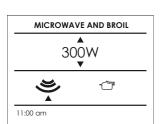


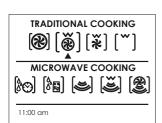
4

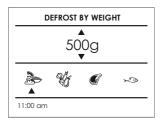
When preheating, the current temperature will be shown in the display alongside the preheat icon. When the set temperature is reached a tone will sound and the temperature value disappears from the display.

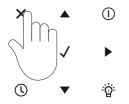
#### Editing or cancelling cooking











#### Changing the temperature

Press  $\checkmark$  then X. Select R and change the temperature by pressing  $\blacktriangle \nabla$ . Press  $\checkmark$  to confirm.

#### Changing the power

Press ✓ then X. Select ➡ and change the power by pressing ▲ ▼. Press ✓ to confirm.

#### Changing the function

Press  $\checkmark$  then X. Use  $\blacktriangleleft$   $\blacktriangleright$  to navigate to a new function and press  $\checkmark$  to confirm.

#### Changing the weight\*

Press ✓ then change the weight by using ▲ ▼. Press ✓ to confirm.

\*Only available when using **DEFROST BY WEIGHT**.

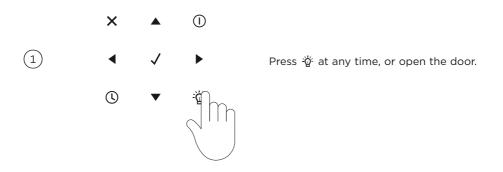
#### Cancelling cooking

To cancel cooking, press  $\checkmark$  then X at any time.

## **USING THE OVEN LIGHT**

The oven lights will turn on automatically when the door is opened or a cooking mode has started. During cooking, the lights will automatically dim after three minutes.

#### Turning the oven light ON or OFF

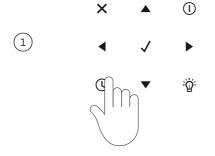


#### **USING THE TIMER**

The timer does not turn the appliance on or off. If you want to turn the oven off automatically, refer to the 'Automatic cooking' section.

The timer can be set for up to 12 hours and 59 minutes and is shown in the status bar as HR:MIN, before switching to MIN:SEC for the last minute.

When the time is complete, 00:00 will show in the status bar and a tone will sound.



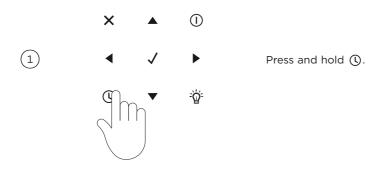
Press 1 and set the desired time using  $\blacktriangle \triangledown$ .

To switch between hours and minutes use  $\blacktriangleleft$   $\blacktriangleright$ .



To confirm, press ✓.

## Editing or cancelling the timer



## **COOKING GUIDE**

All oven functions default to the recommended temperature, these can be altered at any time.

CONVECTION FUNCTION		DEFAULT TEMPERATURE	TEMPERATURE RANGE
		°C	°C
<b>(%)</b>	FAN HEAT	165	50-230
[ <b>&amp;</b> ]	FAN HEAT + GRILL	210	50-230
[※]	TURBO GRILL + BASE HEAT	165	50-230
["]	GRILL	230	50-230

		DEFAULT TEMPERATURE		TEMPERATURE RANGE	
MICRO	WAVE FUNCTION	WATT	°C	WATT	°C
	MICROWAVE COOKING	900		150-900	
	MICROWAVE + GRILL	300	200	150-450	
<b>[2</b> ]	MICROWAVE + FAN HEAT	300	100	150-450	50-200
	DEFROST BY TIME	150			
	DEFROST BY WEIGHT	150			

## **COOKING GUIDE**

UTENSILS & COVERINGS	MICROWAVE	CONVECTION GRILL, SLOW COOK	HIGH MIX/ROAST LOW MIX/BAKE
Aluminum foil	Yes Keep foil at least 25mm from walls of oven.	No	No
Aluminum containers	Yes. Can be used if ¾ filled with food. Keep 25mm away from walls and do not cover with foil.	Yes. Grill - no cover	Yes. Can be used if ¾ filled with food. Keep 25mm away from walls and do not cover with foil.
Browning dish	Yes Do not exceed recommended preheating time. Follow manufacturer's directions.	No	No
Glass ceramic (Pyroceram*)	Yes	Yes	Yes
Glass, heat-resistant	Yes	Yes	Yes
Glass, non-heat- resistant	No	No	No
Lids, glass	Yes	Yes Grill with no cover	Yes
Lids, metal	No	Yes Grill with no cover	No
Metal cookware	No	Yes	Yes Do not use metal covering.
Metal, misc: dishes with metallic trim, screws, bands, handles. Metal twist ties	No	No	No
Oven cooking bags	Yes Good for large meats or foods that need tenderising. Do not use metal twist ties.	Yes Grill with no cover	Yes Do not use metal twist ties.
Paper plates	<b>Yes</b> For reheating.	No	No

## **COOKING GUIDE**

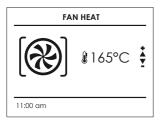
UTENSILS & COVERINGS	MICROWAVE	CONVECTION GRILL, SLOW COOK	HIGH MIX/ROAST LOW MIX/BAKE
Paper towels	Yes To cover for reheating and cooking. Do not use recycled paper towels which may contain metal filings.	No	No
Paper, ovenable	Yes	Yes For temperatures up to 205°C. Do not use for grilling.	Yes For temperatures up to 205°C.
Microwave safe plastic containers	Yes Use for reheating and defrosting. Some microwave-safe plastics are not suitable for cooking foods with high fat and sugar content. Follow manufacturer's directions.	No	NO
Plastic, thermoset*	Yes	Yes Are heat resistant up to 218°C. Do not use for grilling.	Yes
Plastic wrap	Yes Use brands specially marked for microwave use. DO NOT allow plastic wrap to touch food. Vent so steam can escape.	No	NO
Pottery, porcelain stoneware	Yes Check manufacturer's recommendation for being microwave safe.	Yes	Yes Must be microwave and oven safe
Styrofoam	Yes For reheating.	No	No
Wax paper	Yes Good covering for cooking and reheating.	No	No
Wicker, wood, straw	Yes  May be used for short periods of time. Do not use with high fat or high sugar content foods. Could char.	No	No

#### **AUTOMATIC COOKING**

To use automatic cooking modes ensure the clock is displaying the correct time. Refer to 'First use' for setting the time. Use the automatic cooking function to set the oven to turn off after a set length of time.

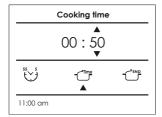
#### Setting automatic cooking





Select the cooking mode and temperature vou wish to use and press 3, then select 1 by pressing  $\checkmark$ .





Set the desired cook time by using  $\blacktriangle \nabla$ . Press  $\checkmark$  to confirm.

The maximum cooking time is 12 hours.

3



Select  $\stackrel{\text{\tiny the}}{\longrightarrow}$  and set the desired stop time by using  $\stackrel{\blacksquare}{\longrightarrow}$  Press  $\checkmark$  to confirm.

FAN HEAT

165°C	©	
1750 am	D	
11:00 am		END
11:50 am	D	
11:00 am	END	
11:50 am	D	
11:00 am	END	
11:50 am	D	
11:50 am	END	
11:50 am	D	
11:50 am	END	
11:50 am	D	
11:50 am	END	
11:50 am	D	
11:50 am	END	
11:50 am	D	
11:50 am	END	
11:50 am	D	
11:50 am	END	
11:50 am	D	
11:50 am	END	
11:		

During cooking, the following will be displayed:

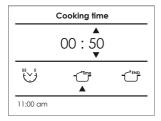
- A function
- © target temperature
- ® current temperature
- end time
- (E) time elapsed

#### When the end time is reached

The oven will automatically turn off and a tone will sound.

## **AUTOMATIC COOKING**

#### Editing or cancelling automatic cooking



## Changing the cook time

Press 1 and change the desired cook time using 4  $\blacktriangleright$ . Press  $\checkmark$  to confirm.



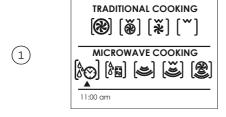
#### Changing the end time

Press  $\bigcirc$ , then select  $\stackrel{\text{\tiny END}}{\longrightarrow}$  and change the desired cook time using  $\blacktriangleleft$   $\blacktriangleright$ . Press  $\checkmark$  to confirm.

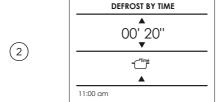
#### MICROWAVE COOKING

#### Setting defrost by time

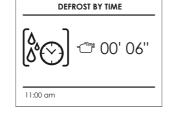
Microwave cooking functions can be selected from the home screen. During microwave cooking a countdown will show on the display. Press (up down arrows) at any point to adjust the cook time.



Using ◀ ▶, select 🍖. Press ✓ to confirm.



Set the defrost time by using  $\blacktriangle \nabla$ . Press  $\checkmark$  to confirm.



During defrosting, a countdown will be shown on the display. The remaining time can be changed at anytime by pressing  $\blacktriangle \nabla$ .

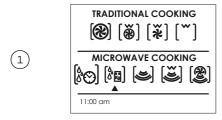
When the end time is reached

A message will appear on the display.

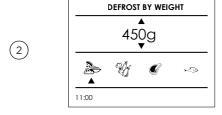
(3)

#### MICROWAVE COOKING

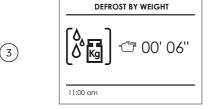
#### Setting defrost by weight



Using ◀ ▶, select 🔀 Press ✓ to confirm.



Press  $\blacktriangleleft$   $\blacktriangleright$  to select a food type. Set the weight by using  $\blacktriangle$   $\blacktriangledown$ . Press  $\checkmark$  to confirm.



During defrosting, a countdown will be shown on the display. The remaining time can be changed at anytime by pressing  $\blacktriangle \nabla$ .

When the end time is reached

A message will appear on the display.

#### **RECIPES**

The recipe function has been designed to help achieve optimal oven conditions for cooking a particular food type. When in use, the function, temperature and time are set automatically and any additional details are displayed on screen.

Recipes can be added to a personal recipe list for quick access, refer to 'Saving a recipe' for details.

#### **Using recipes**





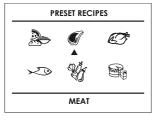
Press III then press .





Press  $\blacktriangle$   $\blacktriangledown$  to choose from PRESET or PERSONAL. Press  $\checkmark$  to confirm.





Select the desired food type by pressing ▲ ▼ and ◀ ▶. Press ✓ to confirm. MEAT

WHOLE

PIECES

Press  $\blacktriangle$   $\blacktriangledown$  to refine food selection. Press  $\checkmark$  to confirm.

STUFFED ROAST VEAL
BRAISED COOKING

STUFFED PORK ROAST
PORK SHANK
LEG OF LAMB

MEAT

STUFFED PORK ROAST

Select a recipe by pressing  $\blacktriangle \ lacktriangledown$ . Press  $\checkmark$  to confirm.

Rectangular grid
Level 2
Weight 1200g
Cooking time 01:35
Preheat NO

Press  $\checkmark$  to start cooking.



Follow the onscreen guidance.

When recipe is complete
The oven will automatically turn off and a tone will sound.

#### Saving a recipe

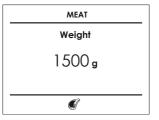
Commonly used recipes can be adjusted and saved for quick access. These can be found under PERSONAL recipes.

(1)



Use ▲ to navigate to weight or cook time. Press ✓ to confirm.

(2)



Set the desired weight and cook time before pressing  $\checkmark$  to confirm.

(3)



Use ▲ to navigate to SAVE. Press ✓ to confirm.

## Removing a personalized recipe

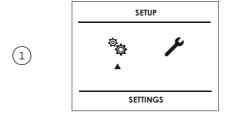
(1)



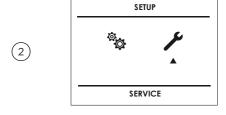
Select the recipe you want to remove and press ◀ . Press ▶ to select **YES** and ✓ to confirm.

#### **EVENT LOGS**

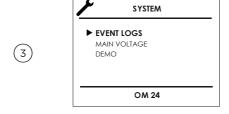
The system menu allows access to event logs. This section displays any recorded errors, faults and all voltage information. These codes can be communicated to Customer Care in the event of a product fault.



Select  $^{\otimes}$  and press  $\checkmark$  to confirm.



Select  ${\cal F}$  and press  ${\cal J}$  to confirm.



Press  $\blacktriangle$   $\blacktriangledown$  choose from the available options. Press  $\checkmark$  to confirm.

## **TROUBLESHOOTING**

If there is a problem with your oven, please check the following, before contacting a Fisher & Paykel trained and supported service technician or Customer Care.

Food browns unevenly.  Oven is not preheated.  Aluminum foil on oven rack or oven bottom.  Baking pan is too large for recipe.  Baking pans are touching each other or oven walls.  Oven is not preheated.  Using glass, dull or darkened metal pans.  Incorrect rack position.  Baking pans are touching each other or oven walls.  Oven temperature too low.  Oven temperature too low.  Oven not preheated.  Oven door opened frequently during cooking.  Food is tightly sealed with aluminum foil.  Pan size too small.  Pie crusts do not brown on bottom or have soggy crust.  Baking time is not long enough.  Using shiny steel pans.  Rack position is incorrect.  Oven temperature too low.	PROBLEM	POSSIBLE CAUSES / SOLUTION		
Baking pan is too large for recipe.  Baking pans are touching each other or oven walls.  Oven is not preheated. Using glass, dull or darkened metal pans. Incorrect rack position. Baking pans are touching each other or oven walls.  Oven temperature too low. Oven not preheated. Oven not preheated. Oven door opened frequently during cooking. Food is tightly sealed with aluminum foil. Pan size too small.  Pie crusts do not brown on bottom or have soggy crust.  Baking time is not long enough. Oven temperature is too low.  Cakes pale, flat and may Oven is temperature too low.	Food browns unevenly.	Oven is not preheated.		
Baking pans are touching each other or oven walls.  Food too brown on bottom.  Oven is not preheated. Using glass, dull or darkened metal pans. Incorrect rack position.  Baking pans are touching each other or oven walls.  Oven temperature too low.  Oven not preheated. Oven door opened frequently during cooking.  Food is tightly sealed with aluminum foil.  Pan size too small.  Pie crusts do not brown on bottom or have soggy crust.  Baking time is not long enough.  Using shiny steel pans.  Rack position is incorrect.  Oven temperature too low.		Aluminum foil on oven rack or oven bottom.		
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On bottom.  Using glass, dull or darkened metal pans.  Incorrect rack position.  Baking pans are touching each other or oven walls.  Oven temperature too low.  Oven not preheated.  Oven door opened frequently during cooking.  Food is tightly sealed with aluminum foil.  Pan size too small.  Pie crusts do not brown on bottom or have soggy crust.  Baking time is not long enough.  Using shiny steel pans.  Rack position is incorrect.  Oven temperature too low.		Baking pans are touching each other or oven walls.		
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Baking pans are touching each other or oven walls.  Food is dry or has shrunk excessively. Food is baking or roasting too slowly.  Oven not preheated. Oven door opened frequently during cooking.  Food is tightly sealed with aluminum foil.  Pan size too small.  Pie crusts do not brown on bottom or have soggy crust.  Baking time is not long enough.  Using shiny steel pans.  Rack position is incorrect.  Oven temperature is too low.  Cakes pale, flat and may  Oven is temperature too low.	on bottom.	Using glass, dull or darkened metal pans.		
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on bottom or have soggy crust.  Using shiny steel pans.  Rack position is incorrect.  Oven temperature is too low.  Cakes pale, flat and may  Oven is temperature too low.		Pan size too small.		
Soggy crust.  Using shiny steel pans.  Rack position is incorrect.  Oven temperature is too low.  Cakes pale, flat and may  Oven is temperature too low.		Baking time is not long enough.		
Oven temperature is too low.  Cakes pale, flat and may  Oven is temperature too low.		Using shiny steel pans.		
Cakes pale, flat and may  Oven is temperature too low.		Rack position is incorrect.		
· · ·		Oven temperature is too low.		
not be cooked incide		Oven is temperature too low.		
Baking time is not long enough.	not be cooked inside.	Baking time is not long enough.		
The cake has been tested too soon.		The cake has been tested too soon.		
The oven door has been opened too often during baking.		The oven door has been opened too often during baking.		
Baking pan size may be too large.		Baking pan size may be too large.		

## **TROUBLESHOOTING**

	-	
PROBLEM	POSSIBLE CAUSES / SOLUTION	
Cakes high in middle	Baking temperature is too high.	
with crack on top.	Baking time is too long.	
	Baking pans are touching each other or oven walls.	
	Rack position is incorrect.	
	Baking pan size may be too small.	
	Batter is over-mixed	
Pie crust edges	Oven temperature too high.	
too brown.	Edges of crust is too thin.	
Other F Error appears in the display window.	Remove power and turn it back on again after a few seconds. If condition persists, note the code number (refer to 'Event logs') and contact Customer Care or a Fisher & Paykel trained and supported service technician.	
The oven display won't turn on.	Turn off power at the main power supply, then turn the power back on. If this does not resolve the issue, call Customer Care or a Fisher & Paykel trained and supported service technician.	
The cooling fan continues to run after the oven is turned off.	The fan will turn off automatically when the electronic components have cooled sufficiently.	
Oven is not heating.	Check the circuit breaker or fuse box to your house.	
	Check that power is being supplied to the oven.	
	Make sure the oven temperature has been selected.	
Oven is not cooking evenly.	Refer to 'Microwave Cooking' for recommended rack position. Always reduce recipe temperature by 25°F (15°C) when baking with <b>TRUE CONVECTION</b> mode.	
Oven light is not working properly.	Check that power is being supplied to the oven. Refer to the 'First use' section of this user guide.	
Clock and timer are not working properly.	Make sure there is proper electrical power to the oven.	
Excessive moisture.	Using the convection mode will eliminate any moisture in the oven.	
Turning off demo mode.	To disable the function, press the arrows ◀ ▶ to enter the <b>DEMO</b> display page and select off. Confirm your selection by pressing ✓.	

#### WARRANTY AND SERVICE

#### ΝZ



#### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, or view online at https://www.fisherpaykel.com/nz/help-and-support/warranty-information

#### AU



#### To access your Warranty and Service Guide

Scan the QR code with your smartphone to access your warranty and book a service, refer to your separate warranty and service book or view online at https://www.fisherpaykel.com/au/help-and-support/warranty-information

This product has been designed for use in a domestic (residential) environment. This product is not designed for any commercial use. Any commercial use by the customer will affect this products Manufacturer's Warranty.

#### Complete and keep for safe reference:

Model	
Serial No.	
Purchase Date	
Dealer	
Suburb	
Town	
Country	

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The models shown in this guide may not be available in all markets and are subject to change at any time.

The product specifications in this guide apply to the specific products and models described at the date of issue. Under our policy of continuous product improvement, these specifications may change at any time.

For current details about model and specification availability in your country, please go to our website or contact your local Fisher & Paykel dealer.